

## Mr D Food First time shopper R60 off

## **CAMPAIGN RULES**

Date these rules were first published: 01 April 2023

Date these rules were last changed: N/A

Read these Campaign rules carefully. These Campaign rules explain your rights and duties in connection with this Campaign. If you take part in this Campaign and/or accept any discount, these rules will apply to you and you agree that the promoter(s) can assume that you have read and agreed to be legally bound by these Campaign rules.

Campaign Name:	Mr D: Get R60 off your first Mr D Food order of R100 or more
Promoter(s) Name(s):	This campaign is run by FNB-eBucks, a business unit within First National Bank, a division of FirstRand Bank Limited (Registration No. 1929/001225/06 ("eBucks")). An Authorised Financial service and Registered Credit provider. Having its principal place of business at 10th Floor, FNB Place, First National Bank, Bank City, 30 Diagonal Street, Johannesburg, Gauteng, South Africa, 2000, in collaboration with Mr Delivery (Pty) Ltd ("Mr D Food"). In these rules, we refer to the above promoter(s) as "the promoter(s)", or "us" or "we". We will refer to participants as "you".
The Discount:	<ul> <li>This campaign offers FNB/RMB Private Banking customers R60 off their First Mr D Food order as first-time shoppers when they spend R100 or more in South Africa during the campaign period.</li> <li>In order to qualify for the discount, apply the coupon code "FIRST60", to their first order placed on the Mr D Food mobile application;</li> <li>Use your qualifying FNB/RMB Private Bank card or eBucks to make payment;</li> <li>The coupon code has no cash value and cannot be combined with any other discounts, coupon codes or promotions;</li> <li>Successful redemption of the coupon code is subject to the availability and acceptance of the order, by the Mr D Food Restaurant partner the qualifying order was placed with;</li> <li>Access to and use of the Mr D Food App will be subject to Mr D Foods Terms and Conditions and Privacy Statement applicable to all customers who use the platform.</li> </ul>
Campaign opens:	The Campaign starts on 01 April 2023 at 08:00 am.
Campaign closes:	The Campaign ends on 31 Dec 2023 at 11:59:59pm. The promoter(s) reserves the right to extend the Campaign by amending these Campaign rules.
Eligibility: Who qualifies to take part?	This Campaign is open to anyone who has an FNB/RMB Private Bank account holders and has downloaded both the FNB and Mr D Food App, is a legal resident of the Republic of South Africa and is a natural person 18 years of age or older at the time of redemption.
How to participate?	<ul> <li>Download the Mr D Food App and register</li> <li>Order on the Mr D Food App and insert the coupon code "FIRST60" at check out</li> <li>receive R60 off your first-time purchase to the value of R100 or more</li> <li>Choose card payment method, use your FNB/RMB Private Banking to make payment</li> <li>Complete your order</li> </ul> The coupon code will only be applicable for a customer's first order on the Mr D Food app and needs to be entered separately for each order placed.
Products to which the Discount is Applicable ("discounted item"):	This offer is valid on a customer's first Mr D Food order of at least R100 made through the Mr D Food App, including delivery cost and any service cost which might be charged by Mr D Food.
Is there a limit on the number of times you can use the discount voucher?	The offer is limited to the first order on the users Mr D Food profile, of at least R100.
Data Usage and Privacy Policy	Participants in the Campaign understand and agree that, in order to offer the Campaign, eBucks may collect and use personal information about participants. This personal information may include participants', first name, last name, email address, mobile number and in certain instances your image. Personal data, which participants provide when they enter the Campaign, may, subject to prevailing



law, be used for future eBucks marketing activity, unless you notify eBucks that you wish to opt out of receiving such marketing communications. eBucks will treat your information in total confidence and will not sell, share or rent this information to any other third parties. eBucks may disclose information if required to do so by law or if it is required to protect the safety, rights or property of the eBucks, our members, customers or the public.
No correspondence will be entered into regarding either this Campaign or these rules. In the unlikely event of a dispute, eBucks' decision shall be final. eBucks reserves the right to amend, modify, cancel or withdraw any aspect of this Campaign in its sole discretion at any time without notice or liability. eBucks cannot guarantee the performance of any third party and shall not be liable for any act or default by a third party. Participants in this Campaign agree that eBucks will, subject to prevailing law, have no liability whatsoever for any injuries, losses, costs, damage or disappointment of any kind resulting in whole or in part, directly or indirectly from acceptance, misuse or use of a code, or from participation in this Campaign. The laws of the Republic of South Africa govern this Campaign. If any provision or part of these rules is deemed void or otherwise unenforceable in law then that provision or part shall be deemed excluded and the remainder of these rules shall remain in force. Any violation of these rules will result in the immediate disqualification of the transgressing participant from the Campaign.
These rules cannot be modified or superseded except by eBucks, in its reasonable discretion, in a written revision to these rules posted on the eBucks website and, at eBucks' sole discretion, using other potential official Campaign communication methods reasonably calculated to reach a majority of potential participants. A copy of these rules can be found on the eBucks website under the "Terms and Conditions" tab.
eBucks Contact Center: 087 320 3200 Standard call rates apply

## **IMPORTANT**

- You agree to indemnify the promoter(s) fully for any loss or damage the promoter(s) may suffer because you breached the Campaign rules. This means you agree to reimburse the promoter(s) for the following: any loss or damage they suffer, any expenses and costs they paid or are responsible for. Legal costs means costs on an attorney and own client scale.
- You also agree to indemnify the promoter(s) for any loss or damage you suffered because you took part in this Campaign or
  used the coupon code. If you use or accept the code, you understand that you do so of your own free will. This means that
  you cannot hold the promoter(s) legally responsible for any loss or damage or legal expenses you suffered because you took
  part in this Campaign or used the code.
- You will protect the promoter(s) from being held legally responsible for the loss or damage or legal expenses of another
  person (legal or natural) if such loss or damage or expense was incurred because you: a) breached the Campaign rules b)
  took part in this Campaign or c) and such person used the discount code.

## **GENERAL RULES**

- If you fail to comply with any part of these rules you will be disqualified and you will forfeit any discount(s).
- Unless we say otherwise you must be at least 18 to enter.
- The discount code may not be sold or given to someone else.
- You are responsible for the tax associated with using or accepting any discount.
- You may not attempt to do anything to change the outcome of the Campaign in any way.
- The promoter(s) decision is final and no correspondence will be entered into. This means you cannot appeal any decision by the promoter(s).
- The promoter(s) have the right to end this Campaign at any time. If this happens you agree to waive (give up) any rights that you may have about this Campaign and agree that you will have no rights against the promoter(s).
- The promoter(s) reserve the right to change the rules of the Campaign. The promoter(s) can change the rules of the Campaign throughout the duration of the Campaign. For convenience, only, the date on which these rules were last amended will be shown below the heading. It is your responsibility to check the rules for amendments.



- The clauses in these rules are severable. This means that if any clause in these rules is found to be unlawful, it will be removed and the remaining clauses will still apply.
- Where any dates or times need to be calculated in terms of this agreement, the international standard time: GMT plus two hours will be used.
- While the promoter(s) may allow you extra time to comply with your obligations or decide not to exercise some or all of our rights, or waive certain requirements, the promoter(s) can still insist on the strict application of any or all of its rights at a later stage. You must not assume that this means that the rules have been changed or that it no longer applies to you.
- You must send all legal notices to FNB Legal, 3rd Floor, No 1 First Place, Bank City, Johannesburg, 2001.
- This Campaign and its rules will be governed by the law of the Republic of South Africa regardless of where you live or work, or where or how you enter.