

### Rugby Championships 2022 -FNB 48 Hour Pre-sale Ticket Campaign

#### FNB 48 Hour Pre-sale Ticket Campaign Terms and Conditions

- 1. FirstRand Bank Limited has negotiated pre-sale ticket access for FNB virtual cardholders and RMB Private Bank virtual cardholders to purchase Castle Lager Incoming Series and Rugby Championships 2022 tickets for matches in South Africa online via the TicketPro (Loftus Versveld, Emirates Airlines Park, DHL Stadium, Toyota Stadium) and Computicket and eBucks (Mbombela Stadium) websites.
- 2. The 48-hour pre-sale ticket access window starts at 00:01 on the 7<sup>th</sup> of March 2022 and closes at 23:59 on the 8<sup>th</sup> March 2022, with general sales opening on the 9<sup>th</sup> March 2022 for the public.
- 3. The 48-hour pre-sale ticket access campaign applies to all ticket categories and packages available on Ticketpro and Computicket for the respective stadia as previously listed
- 4. There is a limit of 6 tickets per customer that may be purchased for each of the South African matches using an FNB Virtual Card, RMB Private Bank Virtual Card or eBucks online.
- 5. FNB virtual cardholders and RMB Private Bank virtual cardholders must purchase tickets with ZAR. For the SA vs New Zealand match on the 6<sup>th</sup> of August at Mbombela Stadium in Nelspruit, tickets may be purchased with ZAR through the Computicket website and/or with eBucks through eBucks.com. FNB virtual cardholders and RMB Private Bank virtual cardholders may also part-pay with eBucks and ZAR if they purchase via the eBucks website.
- 6. All tickets for the Castle Lager Incoming Series and Rugby Championships 2022 for matches purchased during the 48-hour pre-sale window are subject to the T&C's of eBucks, Ticketpro, Computicket, SA Rugby Union and the respective rugby unions, i.e. Stormers, Bulls, Lions, Cheetahs and Pumas.
- 7. Purchase of Castle Lager Incoming Series and Rugby Championships 2022 tickets are limited to South Africa
- 8. Castle Lager Incoming Series and Rugby Championships 2022 tickets are subject to availability and based on a first come first served basis.
- 9. You must be 18 years and older to purchase Castle Lager Incoming Series and Rugby Championships 2022 tickets through the FNB 48 Hour Pre-sale Ticket Campaign.

**IMPORTANT Disclaimer** – You understand and agree that FNB and RMB Private Bank merely negotiated pre-sale access and provided a payment mechanism for the purchase of the tickets and accordingly, we will not be responsible or be held liable for any losses incurred as a result of the postponement or cancellation of the event.



### Frequently Asked Questions: FNB 48 Hour Pre-sale Ticket Campaign

#### More about the Castle Lager Incoming Series and Rugby Championships 2022

The Springboks are scheduled to face Wales in three Test matches hosted in South Africa in the Castle Lager Incoming Series in July.

Wales are set to return to South Africa for the first time since 2014 as the Boks kick off their 2022 season with three Tests against the Dragons – at Loftus Versfeld in Pretoria on Saturday 2 July, Toyota Stadium in Bloemfontein (9 July) and DHL Stadium in Cape Town (16 July).

The Boks will then launch the home leg of their Castle Lager Rugby Championship campaign three weeks later with back-to-back home Tests against the All Blacks – at Mbombela Stadium in Nelspruit on 6 August, and a week later at Emirates Airline Park in Johannesburg, on 13 August.

#### Castle Lager Incoming Series fixtures (kick-off times TBC):

Saturday, 2 July: Springboks v Wales – Loftus Versfeld, Pretoria (Tickets available through Ticketpro) Saturday, 9 July: Springboks v Wales – Toyota Stadium, Bloemfontein (Tickets available through Ticketpro)

Saturday, 16 July: Springboks v Wales – DHL Stadium, Cape Town (Tickets available through Ticketpro)

#### Castle Lager Rugby Championship fixtures (kick-off times TBC):

Saturday, 6 August: Springboks v New Zealand – Mbombela Stadium, Nelspruit (Tickets available through Computicket and eBucks)

Saturday, 13 August: Springboks v New Zealand – Emirates Airline Park, Johannesburg (Tickets available through Ticketpro)

#### What is FNB's involvement with the Springboks

FNB has been a partner of the Springboks since 2017.

#### What benefits do I get as an FNB or RMB Private Bank Client?

FNB and RMB Private Bank Clients will have the exclusive benefit of being able to access tickets 48hrs before they go on sale to the public, provided they purchase the tickets with their virtual cards.

For the SA vs New Zealand match on the 6<sup>th</sup> of August at Mbombela Stadium in Nelspruit, tickets may be purchased with ZAR through the Computicket website and/or with eBucks through eBucks.com. FNB virtual cardholders and RMB Private Bank virtual cardholders may also part-pay with eBucks and ZAR if they purchase via the eBucks website.

#### Who qualifies for the 48-hour pre-sale access to tickets?



FNB virtual card holders and RMB Private Bank virtual cardholders will get access to tickets 48-hours before anyone else.

Only the primary cardholder of an FNB virtual card or RMB Private Bank virtual card will be able to access the tickets via the FNB App.

For the SA vs New Zealand match on the 6<sup>th</sup> of August at Mbombela Stadium in Nelspruit, tickets may be purchased with ZAR through the Computicket website and/or with eBucks through the eBucks website. FNB virtual cardholders and RMB Private Bank virtual cardholders may also part-pay with eBucks and ZAR if they purchase via the eBucks website.

#### Will clients who only have a savings account be able to purchase tickets?

No. The purchasing of tickets from 7 to 8 March, which is 48-hours prior to the general sales opening date of 09<sup>th</sup> March 2022 to the public, can **only** be made via an FNB Virtual Card or an RMB Private Bank Virtual Card.

For the SA vs New Zealand match on the 6<sup>th</sup> of August at Mbombela Stadium in Nelspruit, tickets may be purchased with ZAR through the Computicket website and/or with eBucks through eBucks.com. FNB virtual cardholders and RMB Private Bank virtual cardholders may also part-pay with eBucks and ZAR if they purchase via the eBucks website.

#### Can I use my eBucks to purchase tickets?

You can only pay or part-pay with eBucks for the SA vs New Zealand match taking place at Mbombela Stadium in Nelspruit on 6 August.

#### How many pre-sales access tickets can I book?

You can book up to six tickets per South African match using an FNB/RMB Private Bank virtual card that is enabled for eCommerce transactions.

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# When are Castle Lager Incoming Series and Castle Lager Rugby Championship 2022 tickets going on sale?

Tickets go on sale on 9 March 2022 but clients with an FNB Virtual Card or an RMB Private Bank Virtual card gets 48-hour pre-sale access to tickets before everyone else from 7 March 2022 to 8 March 2022

For the SA vs New Zealand match on the 6<sup>th</sup> of August at Mbombela Stadium in Nelspruit, tickets may be purchased with ZAR through the Computicket website and/or with eBucks through

eBucks.com. FNB virtual cardholders and RMB Private Bank virtual cardholders may also part-pay with eBucks and ZAR if they purchase via the eBucks website.



#### Do you have seating plans of the venues?

You'll be able to see the venue seating plan and seat sections when you book on the booking platform.

## Do I have to be vaccinated to attend the Castle Lager Incoming Series or Rugby Championship 2022?

Current government regulations only permit fully vaccinated spectators to attend events in stadiums and there is no option to produce a negative PCR test.

#### What is needed to gain entry to the match(es)?

- All valid virtual ticket(s) of the match
- A valid ID matching the name on the virtual ticket
- The virtual card used for the purchase, or a photo or photocopy of it

Entry is subject to Government's regulations and the Purchase Policy on Ticketpro and Computicket websites