

# FNB and Starbucks Voucher Campaign

## CAMPAIGN RULES

**Date these rules were first published: 16 April 2025**

**these rules were last changed: N/A**

Read these Campaign rules carefully. These Campaign rules explain your rights and duties in connection with this Campaign. If you take part in this Campaign and/or accept any discount, these rules will apply to you, and you agree that the promoter(s) can assume that you have read and agreed to be legally bound by these Campaign rules.

<b>Campaign Name:</b>	FNB and Starbucks Campaigns
<b>Promoter(s) Name(s):</b>	<p>This campaign is run by FNB-eBucks, a business unit within First National Bank, a division of FirstRand Bank Limited (Registration No. 1929/001225/06 (“eBucks”). An Authorised Financial service and Registered Credit provider. Having its principal place of business at 2nd Floor, 6 Merchant Place, 9 Fredman Street, Sandton, Gauteng, South Africa, 2000</p> <p>in collaboration with Starbucks. In these rules, we refer to the above promoter(s) as “the promoter(s)”, or “us” or “we”. We will refer to participants as “you”. The person responsible for conducting the promotional campaign on behalf of eBucks is Malcom Mathabire- Partner Growth Manager.</p>
<b>The Voucher:</b>	<p>This offer entitles selected FNB customers to a 40% discount code which is valid until the end of June 2025:</p> <ul style="list-style-type: none"><li>• A user can apply their unique promotional code only once during the campaign period.</li><li>• The voucher has a cash value but cannot be redeemed for cash.</li><li>• Access to and use of the Starbucks will be subject to Starbucks’s Terms and Conditions and Privacy Statement applicable to all who use the voucher.</li><li>• Income or other taxes relating to the discount, if any, are the sole responsibility of the participants.</li><li>• The voucher will be made available from 16 April till 30 June 2025 on the FNB App.</li><li>• Dairy alternatives at additional cost.</li></ul>
<b>Campaign opens:</b>	The Campaign starts on 16 April 2025 at 00:00:01am.
<b>Campaign closes:</b>	The Campaign ends on 30 June 2025 at 11:59:59pm. The promoter(s) reserve the right to extend the Campaign by amending these Campaign rules.
<b>Eligibility:</b> <b>Who qualifies to take part?</b>	This Campaign is open to any legal resident of the Republic of South Africa who is a natural person, 18 years of age or older, has an FNB transactional account, and is a member of the eBucks Rewards Programme.
<b>How to qualify?</b>	<ul style="list-style-type: none"><li>• Selected customers eligible for the campaign, will receive an APT (App Push Text) message on the FNB or RMB Private Bank App advising them of the Campaign.</li><li>• There will be no minimum spend required to qualify for the voucher.</li><li>• This campaign is limited to one voucher per customer.</li></ul>

<p><b>How to participate?</b></p>	<p>Starbucks   How It Works:</p> <p>Step 1: Visit Starbucks: Go to your nearest Starbucks to redeem your discount code.</p> <p>Step 2: Get Your WiCode: Open your FNB App to obtain your WiCode.</p> <p>Step 3: Choose Your Items: Select from the following items:</p> <ul style="list-style-type: none"> <li>• Iced or Hot Blonde Latte</li> <li>• Iced Strawberry Açai Refresha</li> <li>• Java Chip Frappuccino</li> </ul> <p>Step 4: Present Your WiCode: Show your WiCode to the cashier at the till.</p> <p>Step 5: Apply Discount: The cashier will enter the WiCode into the system, applying the 40% discount to your order. You will pay the remaining amount.</p> <p>NB: Dairy alternatives at additional cost.</p>
<p><b>Products to which the Discount is Applicable (“discounted item”):</b></p>	<p>This offer is only valid on Iced or Hot Blonde Latte, Iced Strawberry Açai Refresha and Java Chip Frappuccino from Starbucks.</p>
<p><b>Is there a limit on the number of times you can use the discount voucher?</b></p>	<p>The promotional code can only be redeemed once during the campaign period and expires on 30 June 2025.</p>
<p><b>Data Usage and Privacy Policy</b></p>	<p>Participants in the Campaign understand and agree that, in order to offer the Campaign, eBucks may collect and use personal information about participants. This personal information may include participants’, first name, last name, email address, mobile number and in certain instances your image. Personal data, which participants provide when they enter the Campaign, may, subject to prevailing law, be used for future eBucks marketing activity, unless you notify eBucks that you wish to opt out of receiving such marketing communications. eBucks will treat your information in total confidence and will not sell, share or rent this information to any other third parties. eBucks may disclose information if required to do so by law or if it is required to protect the safety, rights or property of the eBucks, our members, customers or the public. System downtime occurs from time to time and neither FNB, the retailer nor its agents will be held liable for any unforeseeable system breakdowns.</p>
<p><b>General</b></p>	<p>No correspondence will be entered into regarding either this Campaign or these rules. In the unlikely event of a dispute, eBucks’ decision shall be final. eBucks reserves the right to amend, modify, cancel or withdraw any aspect of this Campaign in its sole discretion at any time without notice or liability. eBucks cannot guarantee the performance of any third party and shall not be liable for any act or default by a third party. Participants in this Campaign agree that eBucks will, subject to prevailing law, have no liability whatsoever for any injuries, losses, costs, damage or disappointment of any kind resulting in whole or in part, directly or indirectly from acceptance, misuse or use of a code, or from participation in this Campaign. The laws of the Republic of South Africa govern this Campaign. If any provision or part of these rules is deemed void or otherwise unenforceable in law then that provision or part shall be deemed excluded and the remainder of these rules shall remain in force. Any violation of these rules will result in the immediate disqualification of the transgressing participant from the Campaign.</p>
<p><b>Rule Amendments</b></p>	<p>These rules cannot be modified or superseded except by eBucks, in its reasonable discretion, in a written revision to these rules posted on the eBucks website (<a href="https://www.ebucks.com/web/eBucks/legal/termsandconditions">https://www.ebucks.com/web/eBucks/legal/termsandconditions</a>) and, at eBucks’ sole discretion, using other potential official campaign communication methods reasonably calculated to reach a majority of potential participants. A copy of these rules can be found on the eBucks website at <a href="https://www.ebucks.com/web/eBucks/legal/termsandconditions">https://www.ebucks.com/web/eBucks/legal/termsandconditions</a>.</p>
<p><b>Questions about these rules</b></p>	<p>Email us on: <a href="mailto:Malcom.mathabire@ebucks.com">Malcom.mathabire@ebucks.com</a></p>

### **IMPORTANT**

- **You agree to indemnify the promoter(s) fully for any loss or damage the promoter(s) may suffer because you breached the Campaign rules. This means you agree to reimburse the promoter(s) for the following: any loss or damage they suffer, any expenses and costs they paid or are responsible for. Legal costs means costs on an attorney and own client scale.**
- **You also agree to indemnify the promoter(s) for any loss or damage you suffered because you took part in this Campaign or used the code. If you use or accept the code, you understand that you do so of your own free will. This means that you cannot hold the promoter(s) legally responsible for any loss or damage or legal expenses you suffered because you took part in this Campaign or used the code.**
- **You will protect the promoter(s) from being held legally responsible for the loss or damage or legal expenses of another person (legal or natural) if such loss or damage or expense was incurred because you: a) breached the Campaign rules b) took part in this Campaign or c) and such person used the discount code.**

### **GENERAL RULES**

- If you fail to comply with any part of these rules you will be disqualified and you will forfeit any discount(s).
- Unless we say otherwise you must be at least 18 to enter.
- The discount code may not be sold or given to someone else.
- You are responsible for the tax associated with using or accepting any discount.
- You may not attempt to do anything to change the outcome of the Campaign in any way.
- The promoter(s) decision is final and no correspondence will be entered into. This means you cannot appeal any decision by the promoter(s).
- The promoter(s) have the right to end this Campaign at any time. If this happens you agree to waive (give up) any rights that you may have about this Campaign and agree that you will have no rights against the promoter(s).
- The promoter(s) reserve the right to change the rules of the Campaign. The promoter(s) can change the rules of the Campaign throughout the duration of the Campaign. For convenience, only, the date on which these rules were last amended will be shown below the heading. It is your responsibility to check the rules for amendments.
- The clauses in these rules are severable. This means that if any clause in these rules is found to be unlawful, it will be removed and the remaining clauses will still apply.
- Where any dates or times need to be calculated in terms of this agreement, the international standard time: GMT plus two hours will be used.
- While the promoter(s) may allow you extra time to comply with your obligations or decide not to exercise some or all of our rights, or waive certain requirements, the promoter(s) can still insist on the strict application of any or all of its rights at a later stage. You must not assume that this means that the rules have been changed or that it no longer applies to you.
- You must send all legal notices to FNB Legal, 3rd Floor, No 1 First Place, Bank City, Johannesburg, 2001.
- This Campaign and its rules will be governed by the law of the Republic of South Africa regardless of where you live or work, or where or how you enter.