

GET THAT FRIDAY FEELING COMPETITION TERMS AND CONDITIONS

Please read these Terms and Conditions (“**Terms**”) carefully. The Terms set out below apply to all participants entering the **Get That Friday Feeling Competition (“the Competition”)** conducted by Engen Petroleum Limited (“**the Promoter**”). If you do not agree to be bound by any or all of these Terms, then please refrain from entering the Competition. Instructions on how to enter the Competition, including all prizes, form part of the Terms. Your participation in the Competition will be deemed as you having accepted all of the Terms. Entries not complying with any of the Terms will be automatically disqualified.

THE COMPETITION, INCLUDING ALL PRIZES, ARE SPONSORED BY THE PROMOTER AND NOT BY ANY RETAIL DEALER

Eligible Contestants: The Competition is open only to South African permanent residents and South African citizens over the age of 18 years (“**Eligible Contestants**”), except for Excluded Contestants. The Competition will only take place in the Republic of South Africa.

Excluded Contestants: The Competition is not open to the directors, members, business partners, employees and/or staff of the Promoter or its sales agents, advertising agencies employees and/or staff, advisors, consultants, associated companies, loyalty scheme partners, and their employees, and/or a supplier of goods or services in connection with the Competition, and the immediate family members of aforesaid persons (including, but not limited to, spouses, life partners, parents, children, brothers and sisters) and any other person or entity who is controlled directly or indirectly by the Promoter, as well as the associated companies of entities or persons mentioned in this paragraph, including holding companies and subsidiaries, their directors, members, employees, business partners, employees of such holding companies and subsidiaries, its sales agents, advertising agencies staff, advisors, consultants and associated companies. The Competition is also not open to the Promoter’s service station directors, members, operators, employees, staff and their immediate families, (including, but not limited to, spouses, life partners, parents, children, brothers and sisters). The individuals and entities mentioned in or contemplated in this paragraph as intended to be “excluded” will in the Terms be referred to as the “**Excluded Contestants**”.

Duration: The Competition will run from the 1 November 2023 until, and including, 31 December 2023 commencing at 00.01am on 1 November 2023 and ends at 23.59pm on 31 December 2023 (“**Duration**”).

Entries outside of Duration: Any entries received outside of the Duration will not be considered, shall be disqualified automatically.

Entry Mechanism: To take part in the Competition, a Participant must comply with all the following requirements:

- i. Participants are required to spend R600.00 (six hundred rands) or more in fuel ((LRP, ULP 93/95, Diesel) only, at any of the Promoter’s participating

service stations located in the Republic of South Africa within the duration of the Competition.

- ii. Request a receipt and retain the receipt as a proof of purchase.
- iii. Only the original receipt for your purchase, dated and timed of your entry, and clearly displaying purchase of the qualifying product(s) to the minimum value of R600.00 (six hundred rands) will be accepted. The receipt must not be written on or tampered with in any way. Should the potential winner not be able to provide the original or a scan / photograph of the receipt to the Promoter on request, the potential winner will be disqualified. The qualifying products are subject to availability at time of purchase.
- iv. Entry is via the following channels:
 1. WhatsApp:
 2. Participants will be required to WhatsApp their entry to 0694891724 using the participants' personal mobile number.
 3. Upon activation via WhatsApp participant must send us their full name, plus a valid photo of their receipt. Once the information has been successfully submitted, the participant will be successfully entered into the Competition.
 4. The Promoter shall not be held liable for technical failure on the part of the eligible participants service provider.
- v. Number of entries:
 1. Multiple entries are permitted per qualifying transaction; however, each competition entry must be for a separate purchase of R600.00 (six hundred rand) or more in a single purchase on participating fuel products with the stipulated entry requirements. Participant's may not use the same transaction receipt to participate twice.

2.

Qualifying entry mechanic	Number of entries
<ul style="list-style-type: none"> • Participants who purchase over R600.00 in fuel (LRP, ULP 93/95, Diesel) and pay with ANY Method of Payment will be required to WhatsApp their entry to 0694891724 using the participants' personal mobile number. 	<ul style="list-style-type: none"> • Participant qualifies for 1 (one) entry.
<ul style="list-style-type: none"> • Participants who purchase over R600.00 in fuel (LRP, ULP 93/95, Diesel) and pay with an FNB/RMB Private Bank Card. 	<ul style="list-style-type: none"> • Participant qualifies for an additional entry, constituting 2 (two) entries
<ul style="list-style-type: none"> • Participants who purchase over R600.00 in fuel (LRP, ULP 93/95, Diesel) and swipe a Clicks ClubCard. 	<ul style="list-style-type: none"> • Participant qualifies for an additional entry, constituting 2 (two) entries
<ul style="list-style-type: none"> • Participants who purchase over R600.00 in fuel (LRP, ULP 93/95, Diesel) and pay using a FNB/RMB Private Bank Card and swipe a Clicks ClubCard. 	<ul style="list-style-type: none"> • Participant qualifies for an additional entry, constituting 3 (three) entries

Participants will gain up to 3 (three) entries if they follow the above entry mechanism, for each transaction when they fill up with R600 or more.

A participant cannot enter the Competition with multiple rewards cards. In addition, the following loyalty cards will not be considered as a qualifying entry: Woolworths InStore Cards, RCS, Prepaid.

Competition prize: Eligible participants stand a chance to win “Get The Friday Feeling” Fuel for a year prize:

The description of the prize:

- 30x R35 000.00 (thirty-five thousand rands) Engen 1app fuel vouchers.

The aforementioned prizes are non-refundable, non-transferable or exchangeable and the Winner(s) indemnifies the Promoter and their loyalty partners against any harm in experiencing or using a prize to the fullest extent permitted by the Consumer Protection Act.

Selection of the Winner: A winner (“Winner” or “Winners”):

- Will be selected bi-monthly from the pool of valid entries received from Eligible Contestants on the following dates;
 - 13 November 2023
 - 26 November 2023
 - 04 December 2023
 - 18 December 2023
 - 03 January 2024
- Will be randomly selected by means of an electronic random draw which will be overseen by an independent accountant, registered auditor, attorney or advocate in accordance with applicable legislation;
- The draws will take into consideration all valid entries received during the Duration;
- A potential prize Winner is not an actual Winner until his/her status as an Eligible Contestant is confirmed and their entry submission is validated.
- The Winner will have to download and register on the Engen 1app to redeem the prize.

Contacting the Winner: Winners will be contacted on the Engen 1app push notification, cell phone number and/or email address used to enter the Competition.

- Three attempts will be made to contact each potential Winner. Should they not be reachable/contactable, the prize will automatically go to the next name drawn this will continue until all 30 (thirty) Winners are finally determined.
- The Winner will share certified copy of their ID, physical address and the email address to register on the Engen 1 App, and the prizes will be sent to the Winner/s who provided email address. Winner/s will be notified via push notification, cell phone or via email.

Bi-monthly prizes will be emailed to 6 (six) Winner/s upon their status as Eligible Contestants being confirmed, and their entry submissions being validated.

Identification of the Winner(s): Eligible Contestants who win a prize must, at the time of collection of the prize:

- Identify themselves when their prize is delivered to the Winner either by a valid identity document, driver's license or passport;
- Also comply with any additional validation procedures required to claim a prize (e.g. providing proof that the Winner is either a permanent resident in, or is a citizen of the Republic of South Africa) and share their email address used to register on the Engen 1App; in order to validate entry and transaction.

Publication of the Winner(s): Eligible Contestants that are selected as Winner/s consent to having their names and the prizes that they won, announced on radio, published in national or regional newspapers or published on one or more of the Promoter's and their loyalty partners social media platforms including its:

- X (formerly known as Twitter), Instagram and Facebook page;
- Facebook, X (formerly known as Twitter) and Instagram pages;
- Website: www.EngenOil.co.za.

Further Participation by the Winner(s): The Promoter may, after a Winner has been publicly announced, request that such Winner agree in writing or otherwise to endorse, promote and advertise the goods or services of the Promoter, at no cost or expense to the Winner. The Winner may also be required to take part in publicity campaigns for broadcasting or publishing purposes and may be requested to consent to having their photograph taken for all press releases and/or social media. All the Winners have the right to decline such a request.

Winner's Photograph: The Winner may be requested to consent to having their photograph taken for all press releases and/or social media. As a Winner, you have the right to decline such a request.

Forfeiture of the prize: If a prize has not been claimed after 72 (seventy-two) hours of it being allocated to a Winner or no reasonable effort is made on the part of the Winner to claim the prize, then the prize will be forfeited and will be allocated to a new Eligible Contestant that is selected in accordance with the provisions of the Terms. The Promoter and its promotional and advertising agents, merchandisers and organisers shall not be responsible for any decline of acceptance of prizes for any reason.

Indemnification: All Eligible Contestants and Winners, indemnify the Promoter, its loyalty partners, its directors, employees and/or staff, contractors, advertising agencies, advisors, suppliers and agents against any risks, loss, claims or ownership arising from:

- The use or disposal of the prize including, but not limited to, accident, injury, harm, or loss;
- Their participation in the Competition, including any costs associated with such participation;
- Any subsequent transfer or exchange of the prize; and/or
- Any lawful cancellation or termination of the Competition or the correction of any errors or omissions within the Duration of the Competition.

Limitation of Liability: The Promoter and its service providers shall not be liable or responsible if it is delayed or unable to perform any of its obligations in terms of the Competition for reasons, including but not limited to, stock unavailability, strike, lock out, destruction of a prize on route by any means, any civil commotion or disorder, riot, threat of war, any action taken by governmental authority or public authority of any kind, fire, explosion, storm, flood, earth quake or other acts of God.

The Promoter and its service providers are not responsible for: incorrect and inaccurate transcription of entry information; technical malfunction; inappropriate images and comments posted by the entry or by the public; lost or delayed data transmission, omission, interruption, deletion, line failure or malfunction of any telephone network or computer equipment or software; and/or the inability to access any website or online services or any other error.

No contesting of the Promoter's Decision(s): The Promoter's decisions on all issues regarding the Competition will be final and binding and no correspondence will be entered into. The Promoter also reserves the right, to the extent allowed by the law, to:

- Correct any errors or omissions regarding the Competition, including on any published material; or
- Suspend or terminate the Competition, on written notice at any time, and such cancellation or termination shall be deemed to have taken effect from the date of such notice.

Use of Personal Information: By entering the Competition, each person authorises the Promoter or a person duly appointed by the Promoter to collect, store and use their personal information as an entry mechanism, for communication, announcements of Winner's names, statistical purposes and for marketing. The personal information collected will be stored by the Promoter after conclusion of the Competition for such period and to the extent permitted by law. Entrants can contact the Promoter and request, free of charge, to have their details deleted or altered by the Promoter. For further information, please refer to the Promoter's Privacy Policy which can be found at <http://www.engen.co.za/privacy-policy>

No co-sponsors: The owners/proprietors of the brand(s) associated with the prizes are in no way affiliated with the Competition and are not sponsors of the Competition.

Applicable law and jurisdiction: These Terms and any dispute arising from the Competition will be governed by South African law.

How to contact the Promoter: For any queries, do contact the Promoter's Customer Service Centre on 086 003 6436 during operating hours: Mondays - Fridays, 07:00 - 17:00, excluding Public Holidays.