

Incredible Connection “Win back your Purchase Value” Competition 2017

COMPETITION RULES

Date these rules were first published: **1 December 2017**

Date these rules were last changed: None

Read these competition rules carefully. These competition rules (“rules”) explain your rights and duties in connection with this competition. If you take part in this competition and/or accept any prize, these rules will apply to you and you agree that the promoter(s) can assume that you have read and agreed to be legally bound by these rules.

Competition Name:	Incredible Connection “Win back your Purchase Value”.
Promoter(s) Name(s):	This Competition is run by FNB-eBucks Rewards, a business unit within FirstRand Bank (“FNB”) Limited (Registration Number. 1929/001225/06) (“eBucks”) having its principal place of business at 10th Floor, FNB Place, Bank City, Cnr Kerk and Diagonal Street, Johannesburg Gauteng, South Africa, 2000, in collaboration with Incredible Connection. The person responsible for conducting the promotional competition on behalf of eBucks is Bruce Gibbs, a Partner Growth Manager at FNB-eBucks. In these rules we refer to the above promoter(s) as “the promoter(s)”, or “us” or “we”. We will refer to participants and winners as “you”.
The prizes	<p>One winner will win back the value of their qualifying purchase made using Rand or eBucks or a combination of both, up to a maximum of R20 000 (twenty thousand Rand) or eB200 000, made at any Incredible Connection Store or from Incredible Connection online from their website during the Competition period.</p> <p>The prize value will be paid out in eBucks into the winner’s personal eBucks account.</p> <p>The prize is not redeemable for cash and is not transferable to any person other than the drawn winner. eBucks Rewards reserves the right to substitute any prize for other prizes of equal or greater value. Income or other taxes relating to the prize, if any, are the sole responsibility of the prize winner.</p>
Entries open:	Entries open on 1 December 2017 at 08:00 am
Entries close:	Entries close on 31 December 2017 at 11:59:59 pm. All entries must be received by us before Midnight on the 31 December 2017. The promoter(s) reserve the right to extend the competition by amending these competition rules.
Is there a limit on the number of times you can enter?	There is no limit on the number of entries. Every separate purchase of one or more product(s) at an Incredible Connection store or from Incredible Connection online from their website, using your FNB Cheque or Credit Card, eBucks or a combination of both eBucks and Rand as a payment method for the product(s) or order(s) will constitute one entry into the Competition.

Winners announced:	The random draw will take place on 12 January 2018 . One winner will be drawn and announced within 48 hours of the draw taking place. If this date is postponed for any reason the new dates will be published on www.eBucks.com .
Eligibility: Who qualifies to take part?	This campaign is open to any legal resident of the Republic of South Africa who is a natural person, 18 years of age or older as well as legal entities duly incorporated in accordance with the company laws of the Republic of South Africa and who are members of the eBucks Rewards Programme. By entering this competition participants warrant that they do not fall into any of the below mentioned excluded categories of people.
Who cannot take part?	<p>The following persons may not take part in this competition, will be disqualified if they do and will forfeit any prizes that may have been awarded to them:</p> <ul style="list-style-type: none"> • Any employee of the promoter(s); • Any director, member, partner, agent of, or consultant of the promoter(s); • Any other person who directly or indirectly controls the promoter(s); • Any supplier of goods and services in connection with this competition; and • The spouse, life partner, siblings, children, or parents of any of the persons named in a, b, c, or d, above. <p>Any participant who participates in the Competition and is not eligible to do so will be disqualified and will forfeit any prizes that may have been awarded to them.</p>
How to enter?	To enter the Competition, participants must use their FNB Cheque or Credit Card, eBucks or a combination of both eBucks and Rands when purchasing any product(s) at any Incredible Connection store or from Incredible Connection online from their website during the competition period. If however you return the product(s) purchased your entry will be invalid and will be withdrawn from the competition. By purchasing product(s) as described above you will automatically be entered into the competition. eBucks is not responsible for any lost, corrupted or delayed entries and these will be deemed invalid. Entries must be received by eBucks after the competition opening time and no later than the competition closing time. Each entry constitutes full and unconditional acceptance of these Rules. eBucks reserves the right to disqualify anyone in breach of these Rules. No telephonic, faxed, emailed or posted entries will be accepted.
How will winner(s) be chosen?	A random draw will take place at the eBucks premises, to determine the winners on 12 January 2018 during business hours. If this date is postponed for any reason the new date will be published on www.eBucks.com within four (4) days of the original draw date. The random entry drawn will be checked to establish whether it meets the eligibility criteria for the competition and if so that entry will be competition winner, subject to us being able to contact the winner within two (2) days of the draw taking place. If the eligibility criteria are not met further random draws will take place until a randomly selected valid entry meets the eligibility criteria. If a potential winner cannot be contacted through no fault of eBucks two (2) days after the first attempt, the prize will be awarded to the next eligible winner. The random draws will be overseen by the Legal, Risk & Compliance team.

How will winner(s) names be announced?	The winner/s of the prize/s will be notified by the eBucks Corporate Communications team on the contact details recorded on the winner's eBucks account.
Deadline for claiming prize(s)	If a potential winner cannot be reached by us, through no fault of ours, within 48 hours after our first attempt to do so, the prize will be forfeited by that potential winner and be awarded to the next eligible winner assessed as aforesaid.
Data Usage and Privacy Policy	Participants in the Competition understand and agree that in order to offer the Competition, we may collect and use personal information about participants. This personal information may include a participant's first name, last name, email address, mobile number and in certain instances your image. Personal data, which participants provide when they enter the Competition, may, subject to prevailing law, be used for future eBucks marketing activity, unless you notify eBucks that you wish to opt out of receiving such marketing communications. We will treat your information in total confidence and will not sell, share or rent this information to any other third parties. We may disclose information if required to do so by law or if it is required to protect the safety, rights or property of the eBucks, our members, customers or the public.
General	No correspondence will be entered into regarding either this Competition or these Rules. In the unlikely event of a dispute, our decision shall be final. We reserve the right to amend, modify, cancel or withdraw any aspect of this Competition in our sole discretion at any time without notice or liability. We cannot guarantee the performance of any third party and shall not be liable for any act or default by a third party. Participants in this Competition agree that we will, subject to prevailing law, have no liability whatsoever for any injuries, losses, costs, damage or disappointment of any kind resulting in whole or in part, directly or indirectly from acceptance, misuse or use of a prize, or from participation in this Competition. The laws of the Republic of South Africa govern this Competition. If any provision or part of these Rules is deemed void or otherwise unenforceable in law then that provision or part shall be deemed excluded and the remainder of these Rules shall remain in force. Any violation of these Rules will result in the immediate disqualification of the transgressing participant from the Competition.
Rule Amendments	These Rules cannot be modified or superseded except by us, in our reasonable discretion, in a written revision to these rules posted on the eBucks website (https://www.ebucks.com/web/eBucks/legal/termsandconditions). A copy of these Rules can be found on the eBucks website at: https://www.ebucks.com/web/eBucks/legal/termsandconditions .
Questions about these rules	Email us on competition@eBucks.com

IMPORTANT

- You agree to indemnify the promoter(s) fully for any loss or damage the promoter(s) may suffer because you breached the competition rules. This means you agree to reimburse the promoter(s) for the following: any loss or damage they suffer, any expenses and costs they paid or are responsible for. Legal costs means costs on an attorney and own client scale.
- You also agree to indemnify the promoter(s) for any loss or damage you suffered because you took part in this competition or used the prize. If you enter yourself, or use or accept the prize, you understand that you do so of your own free will. This means that you cannot hold the promoter(s) legally responsible for any loss or damage or legal expenses you suffered because you took part in this competition or used the prize.
- You further acknowledge and agree to the fact that the promoters and the Promoter and their agents accept no responsibility for any problems or technical malfunction of any communication network, or any late, lost, incomplete, misdirected, incorrectly submitted, delayed, illegible or corrupted entries.
- You will protect the promoter(s) from being held legally responsible for the loss or damage or legal expenses of another person (legal or natural) if such loss or damage or expense was incurred because you: (a) breached the competition rules (b) took part in this competition or (c) and such person used a prize.

GENERAL RULES

- If the promoter(s) are not able to get hold of you within two days after the draw has been made, and after making reasonable efforts to do so, you will lose your prize and the judges may award it to someone else.
- If you fail to comply with any part of these rules you will be disqualified and you will forfeit any prize(s).
- Unless we say otherwise you must be at least 18 to enter.
- The prizes may not be sold or given to someone else.
- The prizes cannot be swapped for cash or a different prize.
- You are responsible for any tax associated with using or accepting any prize.
- You may not attempt to do anything to change the outcome of the competition in any way.
- The judges' decision is final and no correspondence will be entered into. This means you cannot appeal any decision by the judges.
- The promoter(s) have the right to end this competition at any time. If this happens you agree to waive (give up) any rights that you may have about this competition and agree that you will have no rights against the promoter(s).
- The promoter(s) reserve the right to change the rules of the competition. The promoter(s) can change the rules of the competition throughout the duration of the competition. For convenience only, the date on which these rules were last amended will be shown below the heading. It is your responsibility to check the rules for amendments.
- The clauses in these rules are severable. This means that if any clause in these rules is found to be unlawful, it will be removed and the remaining clauses will still apply.
- Where any dates or times need to be calculated in terms of this agreement, the international standard time: GMT plus two hours will be used.
- While the promoter(s) may allow you extra time to comply with your obligations or decide not to exercise some or all of our rights, or waive certain requirements, the promoter(s) can still insist on the strict application of any or all of its rights

at a later stage. You must not assume that this means that the rules have been changed or that it no longer applies to you.

- You must send all legal notices to FNB-eBucks Legal Services, 10th Floor, FNB Place, Bank City, Johannesburg, 2001.
- This competition and its rules will be governed by the law of the Republic of South Africa regardless of where you live or work, or where or how you enter.