

# eBUCKS REWARDS

Choose more value for  
you and your family

EFFECTIVE: 1 JULY 2022 –  
30 JUNE 2023

Traditional values. Innovative ideas.

*Terms, conditions and rules apply.*

**RMB PRIVATE BANK** a division of FirstRand Bank Limited FSP 624 and NCRCP20.



**PRIVATE BANKING**





# MAIN MENU

# OVERVIEW

As an RMB Private Bank client, you can get more value each month with eBucks.

With free membership to the eBucks rewards programme you can get more value by making sure that you qualify by meeting all the qualifying criteria.

Move up a reward level by collecting reward level Points to reach your eBucks goals. Points are allocated according to how you bank with RMB Private Bank.

Enjoy even more rewards and benefits for the whole family.



*Terms, conditions and earn rules apply. This is not meant to be a comprehensive guide to the eBucks Rewards programme earn rules. Please visit [eBucks.com](https://www.eBucks.com) for the complete earn rules.*





SECTION 1

# MORE WAYS TO GET REWARDED

from 1 July 2022





# GET REWARDED



## WHEN YOU PAY IN eBUCKS

- Choose to pay your monthly account fee in eBucks instead of Rands using the RMBPB App



## WHEN YOU LEARN FROM HOME

- **NEW!** Complimentary e-learning platform with the Extramarks Learning App
- **NEW!** Enrol for up to 2 Udemy courses per month and a total of 6 courses per year. Save up to R399 when you buy eTextbook vouchers with eBucks & Snapplify



## WHEN YOU SPEND AT OUR PARTNERS

- **NEW!** Earn up to 30 % back in eBucks at ARC Stores
- Up to 15% back in eBucks at Checkers & Shoprite
- Up to 15% back in eBucks at Clicks
- Up to 15% back in eBucks on the latest Apple products at iStore
- Up to R8/l back in eBucks every quarter with Engen & WesBank

# GET REWARDED



## WHEN YOU SPEND TIME WITH THE FAMILY

- **NEW!** Get a weekly cappuccino at Starbucks when you do 5 FNB Pay/Partner Wallet\*\* or Virtual Card transactions
- **NEW!** Unlock the eBucks Games world and enjoy uninterrupted play for the whole family
- Up to 40% back in eBucks on your Video Streaming (Netflix) and Music Streaming (Spotify®) subscriptions when your family banks with FNB
- Enjoy a fresh smoothie, coffee or up to R100 to spend in-store at KAUALI every month
- Get more 2-for-1 deals with The Entertainer & RMB Private Bank cover the cost until the end of 2022



## WHEN YOU LOOK AFTER THE ONES YOU LOVE

- **NEW!** Protect your family with GuardMe from R19.90 p/m per member and get up to 100% of your subscription fee back in eBucks for up to 6 people
- Up to 40% back in eBucks on your FNB Life Insurance premiums every month



## WHEN YOU STAY CONNECTED

- Get a high-end device like Apple, Samsung and Lenovo on a 24-month contract with FNB Connect
- Get Up to 2GB data, 30 voice minutes and 30 SMSs every month on your FNB Connect SIM



## WHEN YOU TRAVEL

- **NEW!** Safe & hassle-free bus ticket booking on the RMB Private Bank App with QuickBus
- Get up to 40%\* off selected flights for you and your family with eBucks Travel
- Unlock an Avis Car Hire discount of up to 40% off when you book flights on the RMBPB App
- Get up to 36 complimentary Airport Lounge visits per year
- Get up to 24 bonus Airport Lounge visits when you book flights with eBucks Travel. Get a free Wimpy breakfast or burger at participating Engen 1Stops every quarter



## SECTION 2

# HOW TO QUALIFY





# HOW TO QUALIFY

Simply have an RMB Private Bank Account and ensure that all your accounts are active and in good standing.

Remember: If you do not meet this requirement at any time, you will not qualify for eBucks Rewards.

**An account that's active means that there's monthly activity on the account or that the account is still being used for its original intended purpose.**

**Good standing** means that none of your accounts or credit agreements should be overdrawn, or be in arrears, or be in default, or be subject to any legal process with any FirstRand\* entity. Legal process means any legal proceedings in any court of law involving you and any of the FirstRand entities, including but not limited to: business rescue, collections, liquidation, administration and sequestration proceedings.

\*FirstRand means FirstRand Limited, FirstRand Bank Limited (which includes First National Bank, RMB

Private Bank, WesBank and Rand Merchant Bank), FirstRand Investment Management Holding Limited (Ashburton), Direct Axis SA (Pty) Ltd, FirstRand Life Assurance Limited, each business unit, branch and/or representative office, any connected companies, subsidiary companies, its associates, cessionaries, delegates or successors in title and / or appointed third parties (like its authorised agents, advisors, partners and contractors).

RMB Private Bank Accounts includes the following accounts: RMB Private Bank Fusion Account RMB Private Bank Current Account, RMB Private Bank Single Facility or an RMB Private Bank Fusion Account/ RMB Private Bank Current Account on the Spousal pricing option.

The points required per level has changed to:

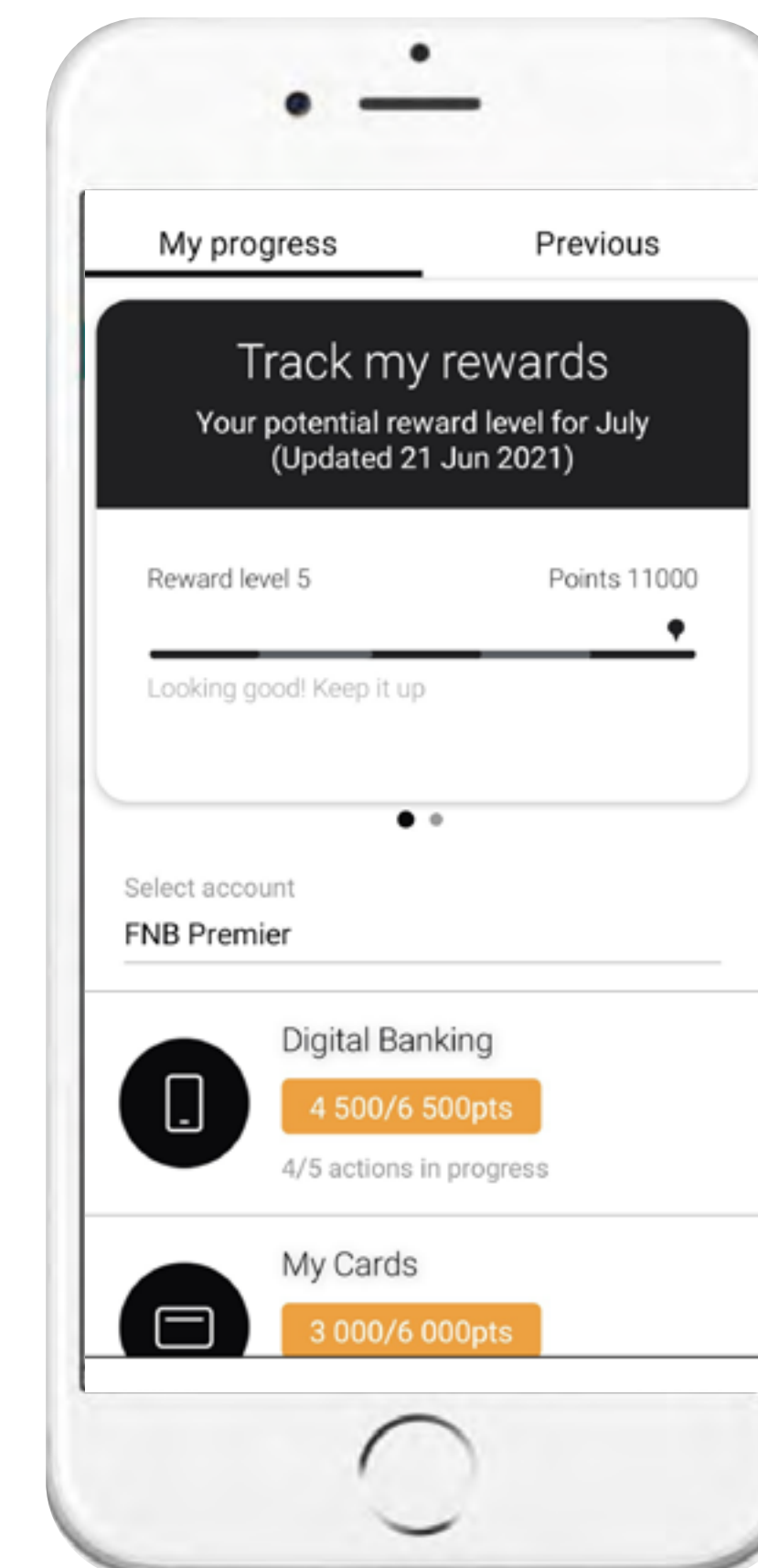
## HOW TO EARN EBUCKS WITH SMART SPEND HAS BEEN REVISED.

- See the full breakdown under the "Earn more with Smart Spend" tab below
- Smart Spend allocations are now starting from Reward Level 2

## SLOW LOUNGE FREE LOUNGE VISITS ARE NOT APPLICABLE TO SELECTED BIDVEST LOUNGES

- If the customer selected a BIDVEST lounge and there is a SLOW lounge in the same terminal at the same airport – the customer will be charged for their BIDVEST lounge visit

**For the full SLOW Lounge rules, go to the next page**





# HOW TO QUALIFY

## REWARD LEVEL POINTS

Reward level points collected monthly	0 to 6 499	6 500 to 11 499	11 500 to 13 999	14 000 to 16 999	17 000 +
You reward level	1	2	3	4	5
NEW GuardMe powered by AURA	0%	10%	20%	50%	100%
NEW ARC	2%	5%	10%	15%	30%
Fuel (Engen only): Rands/litre	R0,10	R0,25	R0,75	R2	R4
Clicks	1%	2.5%	5%	7.5%	15%
Clicks (Seniors)	1%	2.5%	5%	7.5%	15%
Checkers and Shoprite	1%	2.5%	5%	7.5%	15%
In-store and online eBucks partner spend: RMB Private Bank or RMB Private Bank Credit Card	0.5%	0,9%	1,3%	1,8%	3%
In-store and online eBucks partner spend: RMB Private Bank Debit Card	0,25%				
iStore	1%	2.5%	5%	7.5%	15%
Video Streaming (Netflix)*	5%	10%	15%	25%	40%
Music Streaming (Spotify®)*	5%	10%	15%	25%	40%
FNB Global Debit Card	0.5%	1%	2%	2.5%	4%
FNB Life Insurance – Protect Series	1%	2.5%	5%	7.5%	15%
FNB Life Insurance – Life Customised	1%	2.5%	15%	25%	40%
FNB Life Insurance – Life Simplified	1%	2.5%	5%	15%	25%
FNB Short Term Insurance – Comprehensive Insurance	1%	2.5%	5%	7.5%	15%
FNB Foreign Exchange	5%	10%	20%	30%	50%

\*Only applies if you and your life partner/spouse are verified as a family and you both have an RMB Private Bank Fusion Account, RMB Private Bank Current Account or RMB Private Bank Single Facility Account OR you have an active FNBy account linked to your profile (only applicable to children under 18 years of age).

Terms, conditions and earn rules apply. This is not meant to be a comprehensive guide to the eBucks Rewards programme earn rules. Please visit eBucks.com for the complete earn rules.



SECTION 3

**HOW TO  
EARN eBUCKS**





# HOW TO EARN eBUCKS

Whether you are buying groceries at Checkers, getting your health & beauty essentials at Clicks or filling up at Engen - you can earn eBucks with your RMB Private Bank account.

*Terms, conditions and earn rules apply. This is not meant to be a comprehensive guide to the eBucks Rewards programme earn rules. Please visit [eBucks.com](https://www.eBucks.com) for the complete earn rules.*





# HOW TO EARN eBUCKS

If you only have an RMB Private Bank Credit Card and no RMB Private Bank Current or Fusion Account, then you could qualify to earn at 50% of the rates listed below.

You can also view the 'Earn more eBucks' tab under eBucks on the **RMB Private Bank App** to see your current and potential eBucks earn.

REWARD LEVEL POINTS COLLECTED MONTHLY	0 - 6 499	6 500 - 11 499	11 500 - 13 999	14 000 - 16 999	17 000 +
YOUR REWARD LEVEL	1	2	3	4	5
NEW GuardMe	0%	10%	20%	50%	100%
NEW ARC	2%	5%	10%	15%	30%
Fuel (Engen only): Rands/litre	R0,10	R0,25	R0,75	R2	R4
Clicks	1%	2.5%	5%	7.5%	15%
Clicks (Seniors)	1%	2.5%	5%	7.5%	15%
Checkers & Shoprite	1%	2.5%	5%	7.5%	15%
In-store and online eBucks partner spend: RMB Private Bank Fusion OR RMB Private Bank Credit Card	0.5%	0.9%	1.3%	1.8%	3%
In-store and online eBucks partner spend: RMB Private Bank Current Card	0.25%	0.25%	0.25%	0.25%	0.25%
iStore	1%	2.5%	5%	7.5%	15%

*Terms, conditions and earn rules apply. This is not meant to be a comprehensive guide to the eBucks Rewards programme earn rules. Please visit eBucks.com for the complete earn rules.*



# HOW TO EARN eBUCKS

REWARD LEVEL POINTS COLLECTED MONTHLY	0 - 6 499	6500 - 11499	11 500 - 13 999	14000 - 16999	17 000 +
YOUR REWARD LEVEL	1	2	3	4	5
Video Streaming (Netflix)*	5%	10%	15%	25%	40%
Music Streaming (Spotify®)*	5%	10%	15%	25%	40%
FNB Global Debit Card	0.5%	1%	2%	2.5%	4%
FNB Life Insurance – Protect Series	1%	2.5%	5%	7.5%	15%
FNB Life Insurance – Life Customised	1%	2.5%	15%	25%	40%
FNB Life Insurance – Life Simplified	1%	2.5%	5%	15%	25%
FNB Short Term Insurance – Comprehensive Insurance	1%	2.5%	5%	7.5%	15%
FNB Foreign Exchange	5%	10%	20%	30%	50%

\* Only applies if you and your life partner/spouse are verified as a family and you both have an RMB Private Bank Fusion Account, RMB Private Bank Current Account or RMB Private Bank Single Facility Account AND your life partner/ spouse is on the Spousal pricing option OR you have an active FNBby account linked to your profile (only applicable to children under 18 years of age). Terms, conditions and earn rules apply. This is not meant to be a comprehensive guide to the eBucks Rewards programme earn rules. Please visit eBucks.com for the complete earn rules.



# HOW TO EARN eBUCKS

## Double Up Fuel Earn

This is a quarterly reward in addition to your normal eBucks earned each month for fuel purchases at Engen. If you have met all the below qualifying requirements:

1. Have an active Vehicle Finance Agreement with WesBank, Toyota Financial Services and/or Volkswagen Financial Services.
2. Have your financed vehicle loaded on nav» Car, accept the nav>>Car terms of use and view your loaded vehicle in 'My Garage'.
3. Have 100% of your fuel spend at Engen fuel stations.

Then, at the end of the quarter, you will earn an additional up to R4/litre back in eBucks over and above the eBucks you have already earned each month for your fuel purchases, effectively giving you up to R8/litre back in eBucks once a quarter on your total Engen earn for that quarter. Read more about the qualifying requirements in the 'Terms, Conditions & Earn Rules' section

DOUBLE UP ON FUEL EARN					
Engen Earn	R0.10	R0.25	R0.75	R2	R4
Double Up Earn	R0.10	R0.25	R0.75	R2	R4
<b>Total</b> Double Up & Engen Earn for Quarter (Rands/litre)	R0.20	R0.50	R1.50	R4	R8



# HOW TO EARN eBUCKS

## Clicks double earn for Seniors on Wednesdays

eBucks and Clicks ClubCard customers over the age of 60 can earn double eBucks and Clicks ClubCard points on all purchases every Wednesday. By presenting your Clicks ClubCard card and using your qualifying FNB or RMB Private Bank card to pay in store or by simply shopping online, qualifying customers over the age of 60 will earn up to 15% back in eBucks on Wednesday purchases, plus up to 15% back in eBucks for normal Clicks spend.

### CLICKS EARN

Clicks Earn	1%	2.5%	5%	7.5%	15%
Clicks Seniors Earn (Wednesdays only)	1%	2.5%	5%	7.5%	15%
<b>Total</b> Clicks Seniors Earn on Wednesdays	<b>2%</b>	<b>5%</b>	<b>10%</b>	<b>15%</b>	<b>30%</b>



SECTION 4

**EARN MORE WITH  
SMART SPEND**



# EARN MORE WITH SMART SPEND

Smart Spend is allocated when you reach certain spend amounts (see table on next page for a full breakdown).

However, if you spend on multiple accounts and you reach the same spend amount on different accounts, you will only be allocated on one account. Smart Spend is allocated on the account that reaches the spend amount first, therefore, not all accounts will be allocated when the same spend amount is reached.

**If you only have an RMB Private Bank Credit Card and no RMB Private Bank Current or Fusion Account, then you could qualify to earn at 50% of the rates listed on the next page.**

The higher your Smart Spend, the higher your reward. You can earn a maximum of eB30 000 (R3 000) within a month when you spend R75 000 or more. If you spend over R75 000 within a month, we will continue to reward you at a rate of 0,5% on this additional spend, but this earn will to be paid out with your normal monthly eBucks allocation in the following month. If you spend at our rewards partners (such as Checkers, Clicks and Engen), you will earn eBucks from our rewards partners AND eBucks for Smart Spend.

**Please note:** All international spend using your RMB Private Bank Fusion Card, RMB Private Bank Credit Card, RMB Private Bank Debit Card, Virtual Card or RMB Pay will not count towards your Smart Spend. You will get up to 4% back in eBucks on international spend when you use your Global Debit Card or RMB Pay.

**Important to note:** Smart Spend is calculated from the first to the last day of a calendar month. If a transaction is not processed by a merchant by the last day of the month, it will count towards the new month. I.e. If you spend R100 at a store on the 30th of the month and the transaction is processed on the 2nd of the following month, then the R100 would count towards your Smart Spend for the new month.



# EARN MORE WITH SMART SPEND

## YOU WILL EARN

WHEN YOU SPEND (IN A CALENDAR MONTH)	REWARD LEVEL 1	REWARD LEVEL 2	REWARD LEVEL 3	REWARD LEVEL 4	REWARD LEVEL 5
R15 000	N/A	eB 600 (R60)	eB 900 (R90)	eB1 500 (R150)	eB3 000 (R300)
R30 000	N/A	eB 900 (R90)	eB 1 350 (R1 35)	eB2 250 (R225)	eB4 500 (R450)
R45 000	N/A	eB1 200 (R120)	eB1 800 (R180)	eB3 000 (R300)	eB6 000 (R600)
R60 000	N/A	eB1 500 (R150)	eB2 250 (R225)	eB3 750 (R375)	eB7 500 (R750)
R75 000	N/A	eB1 800 (R180)	eB2 700 (R270)	eB4 500 (R450)	eB9 000 (R900)
<b>Potential eBucks earn in one month</b>	N/A	<b>= eB6 000 (R600)</b>	<b>= eB9 000 (R900)</b>	<b>= eB15 000 (R1 500)</b>	<b>= eB30 000 (R3 000)</b>



# EARN MORE WITH SMART SPEND

Earn additional eBucks with Smart Spend when you use your RMB Private Bank Fusion card, RMB Private Bank Credit Card, RMB Private Bank Debit card or RMB Pay during the month.

eBucks awarded for Smart Spend will take 2-3 business days to reflect in your eBucks account.

Track your Smart Spend and see how many eBucks you've earned during the month by visiting the **RMB Private Bank App > eBucks > Earn > Smart Spend**. Smart Spend is allocated when you reach certain spend amounts (see table below for a full breakdown). However, if you spend on multiple accounts and you reach the same spend amount on different accounts, you will only be allocated on one account. Smart Spend is allocated on the account that reaches the spend amount first, therefore, not all accounts will be allocated when the same spend amount is reached.

**Remember:** If you have an RMB Private Bank Debit card only, then all spend will count towards Smart Spend. If you have an RMB Private Bank Credit Card and RMB Private Bank Debit card, then only spend on your RMB Private Bank Credit Card will count towards Smart Spend. If you are on an RMB Private Bank Fusion bundle with RMB Private Bank Credit Card, then both cards will count towards Smart Spend.





SECTION 5

**NEW** eBUCKS  
REWARD PARTNERS





# NEW 2022 eBUCKS REWARD PARTNERS

It keeps getting better for you



## EDUCATION

udemy

NEW

Explore a world of opportunity. Enrol for up to 2 Udemy courses per month and a total of 6 courses per year for only R50 activation fee on the RMB Private Bank App.

EXTRA  
MARKS

NEW

Empower your child's educational journey with a complimentary 12-month subscription \*to e-learning support for Grades R-12. Covering the CAPs Curriculums for subjects including Science, Maths and English worth R2,350. \*Limited to 2 students.

Snapplify.com



## FOOD & ENTERTAINMENT



NEW

Get a weekly cappuccino (hot drink of your choice) to a value of R37 per drink every week.

the ENTERTAINER™



## GAMING

eB eBucks Games

NEW

Enjoy uninterrupted ad-free gaming with no subscription fees. A wide selection of free, paid and tournament games for the whole family to enjoy. Sign up and buy coins using eBucks or rands on the RMB Private Bank App.

KOODOO.co.za



# NEW 2022 eBUCKS REWARD PARTNERS

It keeps getting better for you



## SECURITY



NEW

An armed response and medical emergency service from R19.90 per month. With the first 3 months at no cost. Access to a panic button on the RMB Private Bank App. Plus get up to 100% of your subscription fees back in eBucks monthly.



## TRAVEL



NEW

Safe & hassle-free bus ticket booking on the RMBPB App with QuickBus. Choose from over 100 bus operators for local and cross-border travel across 6 500 African destinations.

Conveniently pay with eBucks or Rands via the app and receive your digital ticket instantly at no additional fees chargeable.



## SHOPPING

A R C

NEW

Earn up to 30% back in eBucks when you shop at ARC stores and pay with your qualifying FNB Fusion RMB Card, FNB RMB Credit Card and/or FNB RMB Debit card.

ARC is your most sought-after, aspirational beauty, cosmetics and self-care requirements store that offers a wide range of skincare, makeup, fragrance, and men's grooming products.



## ENTERTAINMENT



NEW

Enjoy authentic stories from home-grown artists with BiB Africa's Audio Library. Keep the whole family entertained with a unique collection that can be enjoyed directly from your device. Subscribe for just R159 per month\* and get up to 4 free books monthly.



SECTION 6

**HOW TO MOVE UP  
REWARD LEVELS**





# HOW TO MOVE UP REWARD LEVELS

Maximise your eBucks earn by reaching and maintaining reward level 5. Remember, the more reward level points you collect in a month, the higher your reward level.

And the higher your reward level, the more eBucks you will earn every month.

Where you are required to hold a specific product to collect reward level points, only FirstRand Bank products and accounts will qualify.

You will not collect reward level points on any products held with other financial institutions.

View the 'Track my rewards' tab under eBucks on the RMB Private Bank App to see how you can collect reward level points on a daily basis and potentially move up a reward level.

## INCOME DEPOSIT RULE\*

## POINTS PER MONTH

Have a minimum monthly deposit\* of R32 500 in your account  
(excluding inter account transfers)

OR

Do at least 10 debit transactions

3 000

\*'deposit' means the payment of your salary, payment or drawings and specifically exclude (but are not limited to) any inter-account transfers. Transfers from mandated accounts will be classified as inter-account transfers (with the exception of spousal accounts). Qualifying debit transactions are defined fully in the terms, conditions and rules portion below

# HOW TO MOVE UP REWARD LEVELS

## DIGITAL BANKING

BANKING BEHAVIOUR	POINTS YOU CAN COLLECT
<p>Do at least 10 financial transactions per month via the App</p> <p><i>Including Lotto, PowerBall, Prepaid purchases and Send Money transactions. Excluding RMB Pay and Virtual Card transactions.</i></p>	2 000
<p>View the 'Track my rewards' tab on the App every month</p> <p><i>Visit the 'eBucks' tab, select 'Earn' then 'Track my rewards.'</i></p>	500
<p>Spend at least R400 on your Connect SIM card every month</p> <p>R400 - R649.99</p> <p>R650 - R999.99</p> <p>R1 000 or more</p> <p><i>Qualifying spend excludes any device premiums and FNB Connect Ultimate/Unlimited package.</i></p>	<p>500</p> <p>1 000</p> <p>1 500</p>
<p>Do at least 4 RMB Pay* transactions.</p> <p>Without Virtual Card</p> <p>With Virtual Card</p> <p><i>Earn double points when using your Virtual Card for at least one of these transactions. Only Tap to Pay transactions made using RMB Pay where you pay for your purchase using your smartphone and the RMB Private Bank App will qualify as RMB Pay transactions and not purchases made when tapping your RMB Private Bank card.</i></p>	<p>500</p> <p>1 000</p>
<p>*Includes FNB Tap to Pay, Scan to Pay &amp; Checkout, Fitbit Pay, Garmin Pay, Samsung Pay, Apple Pay or Google Pay.</p> <p><i>You will receive these points in the month the transactions are processed or banked by Merchants</i></p>	



# HOW TO MOVE UP REWARD LEVELS

## MY CARDS

BANKING BEHAVIOUR	POINTS YOU CAN COLLECT
<p>Have an RMB Private Bank Credit Card and authorise a monthly auto payment. <i>An auto payment is an automatic monthly payment set up to pay the amount due on your RMB Private Bank Credit Card on the due date.</i></p>	1 000
<p>Have an active RMB Private Bank Fusion Account with a credit limit and an active RMB Private Bank Fusion card. <i>This includes Virtual Card.</i></p>	1 000
<p>Ensure that your Cash@Till® withdrawals are greater than or equal to your ATM and branch withdrawals. <i>ALL cash withdrawals (Cash@Till® and ATM/ branch withdrawals) made using your RMB Private Bank Fusion, Credit Card, and/or Debit Card will be considered for this requirement.</i></p> <p><b>Please note: an eWallet transaction to your own cell number will be seen as an ATM withdrawals.</b></p>	1 000
<p>Use your RMB Private Bank Fusion Card and/or Credit Card for between 75% and 100% of all your qualifying in-store and online spend in a calendar month. <i>You will receive these points in the month the transactions are processed or banked by Merchants.</i></p>	1 000

# HOW TO MOVE UP REWARD LEVELS

## MY CARDS

### BANKING BEHAVIOUR

### POINTS

YOU CAN COLLECT

**Use only your Virtual Card on two or more streaming or online platform(s)\*.**

2 or 3 streaming or online services

1 500

4 or more streaming or online services

2 000

*\*Deezer, iTunes, Netflix, Spotify, YouTube, Showmax, SweepSouth, Audible, Mr D Food, Uber OR Uber Eats, PlayStation, Xbox, Google, Bolt, Checkers Sixty60*

*You will receive these points in the month the transactions are processed or banked by Merchants. For annual subscriptions, you will only receive points for the month in which your card is used on the streaming platform.*

*Payments for these subscriptions that are made on other platforms will not qualify for the above points.*



# HOW TO MOVE UP REWARD LEVELS

## SAVE

BANKING BEHAVIOUR	POINTS YOU CAN COLLECT
<p>Grow your FNB Savings and Investments Account(s) by at least R5 000 per month. Interest and profit is excluded.</p> <p><i>This excludes FNB Tax-Free Cash Deposit Accounts, FNB Share Saver, FNB Share Builder, FNB Share Investor, FNB Local Trader and FNB Global Trader, FNB Unit Trusts and FNB Fixed Deposit Accounts. Should your monthly withdrawals from your Savings Account(s) exceed the value of your monthly deposits, there will be no growth on your Savings Account(s).</i></p>	500
<p>Have at least one Savings and Investment Account and maintain a minimum monthly balance across your Savings and Investment Account (s) of:</p> <p>R60 000 - R119 999</p> <p>R120 000 - R179 999</p> <p>R180 000 or more</p> <p><i>This excludes FNB Tax-Free Cash Deposit Accounts, FNB Share Saver, FNB Share Builder, FNB Share Investor, FNB Local Trader and FNB Global Trader, FNB Unit Trusts and FNB Fixed Deposit Accounts.</i></p>	<p>500</p> <p>1 000</p> <p>1 500</p>
<p>Have a Fixed Deposit Account(s) and maintain a minimum monthly balance of at least R60 000 in the account(s).</p> <p>R60 000 - R119 999</p> <p>R120 000 - R179 999</p> <p>R180 000 or more</p>	<p>500</p> <p>1 000</p> <p>1 500</p>
<p>Have an Fixed Deposit Account with a fixed term of at least 12 months and maintain a minimum monthly balance of at least R300 000 in the account.</p> <p><i>(only applicable for RMB Private Bank Account Holders over the age of 55 years).</i></p>	3 000

# HOW TO MOVE UP REWARD LEVELS

## INVEST

BANKING BEHAVIOUR	POINTS YOU CAN COLLECT
<p>Maintain a minimum monthly balance of at least R300 000 in your FNB Fund/Ashburton Fund.</p> <p>R300 000 - R499 999</p> <p>R500 000 or more OR R300 000 - R499 999 with an RA or on Retiree Pricing</p> <p>R500 000 or more more with an RA or on Retiree Pricing</p> <p><i>Earn double points if you are invested in a Retirement Annuity (RA) and/or on the Retiree Pricing option. Excludes FNB Tax-Free Shares and Tax-Free Unit Trusts. Includes FNB Horizon Series.</i></p>	<p>500</p> <p>1 000</p> <p>2 000</p>
<p>Make a single payment of at least R3 500 into an FNB Fund/Ashburton Fund every month.</p> <p>R3500 - R4499 500</p> <p>R4500 or more OR R3500 - R4499 with an RA or on Retiree Pricing</p> <p>R4500 or more with an RA or on Retiree Pricing 2 000</p> <p><i>Earn double points if you are invested in a Retirement Annuity (RA) and/or on the Retiree Pricing option. Excludes FNB Tax-Free Shares and Tax-Free Unit Trusts. Includes FNB Horizon Series.</i></p>	<p>500</p> <p>1 000</p> <p>2 000</p>
<p>Make and maintain a monthly contribution of at least R3 000 or an annual contribution of at least R36 000 in the current tax year into an FNB Tax-Free Shares, Unit Trust or Cash Deposit Account.</p> <p>R3000 or more in a particular month</p> <p>R36 000 total contribution in current tax year</p> <p><i>The total monthly and annual contributions must be made within the current tax year, which runs from 1 March 2022 to 28 February 2023. (Only FNB managed Funds recognised for FNB Tax-Free Unit Trusts).</i></p>	<p>1 000</p> <p>1 500</p>



# HOW TO MOVE UP REWARD LEVELS

## INVEST (CONT)

BANKING BEHAVIOUR	POINTS YOU CAN COLLECT
Maintain a minimum monthly balance in a local and/or offshore investment with a portfolio manager or Wealth Manager with a minimum of R5 000 000.	
R5 000 000 - R14 999 999	3000
R15 000 000 or more	5 000

## BORROW

BANKING BEHAVIOUR	POINTS YOU CAN COLLECT
Have a Revolving Loan or Unsecured Revolving Facility with a minimum limit of R45 000 and use on average between 40% and 100% of your limit during the month.	
<b>OR</b>	500
Have an FNB Personal Loan, WesBank CashPower Loan, FNB Student Loan or DirectAxis loan of at least R80 000 which you repay via a monthly debit order from your RMB Private Bank Fusion Account or RMB Private Bank Current Account.	1 000
	2 000
<i>You will need to use your Revolving Loan or Unsecured Revolving Facility for at least 24 hours of a business day to collect these points</i>	
Have a Securities Based Loan or Secured Revolving Facility and use between 40% and 100% of the facility limit during the month with a minimum outstanding balance of R50 000.	2 000

# HOW TO MOVE UP REWARD LEVELS

## HOME

BANKING BEHAVIOUR	POINTS YOU CAN COLLECT
<p>Have a Home Loan, Smart Bond, Structured Loan or Single Facility with a minimum utilisation of at least 30%.</p> <p>30% - 59.9% OR 90% - 100% if you have one bond</p> <p>(60% - 89.9% if you have one bond) OR (30% - 59.9% or 90% - 100% and all approved Home Loans with FNB, if you have more than one bond)</p> <p>60% - 89.9% and all approved Home Loans with FNB, if you have more than one bond</p> <p><i>Home Loan and Structured Loan usage is calculated using the outstanding and available balances at month end i.e. usage is = outstanding balance divided by (outstanding balance + available balance). Single Facility usage is calculated using the average outstanding balances during the month and the Credit Limit at month end i.e.: Usage = average outstanding balance divided by Credit Limit at month end. Where there is more than one loan, the averages will be used across the total loans to calculate usage.</i></p>	<p>500</p> <p>1 000</p> <p>2 000</p>
<p>Have a Home Loan or a Structured Loan with an active Flexi and RMB Private Bank Debit Order or Salary Stop Order or have a Single Facility with an RMB Private Bank Debit Order or Salary Deposit</p>	<p>500</p>
<p>Manage your property or use one of the available services under the nav» Home tab on the RMB Private Bank App once a quarter.</p> <p><i>Visit the 'nav-igate life' tab then select 'nav» Home'.</i></p> <p><i>Quarters will run from 1 July to 30 September (Q1); 1 October to 31 December (Q2); 1 January to 31 March (Q3) and 1 April to 30 June (Q4). In order to enjoy the this benefit monthly, nav»Home should be accessed in the beginning of each quarter.</i></p>	<p>500</p>



# HOW TO MOVE UP REWARD LEVELS

## INSURANCE

BANKING BEHAVIOUR	POINTS YOU CAN COLLECT
<p>Have an FNB Life Simplified, Life Customised or Dynamic Life» Home Policy with a minimum combined cover of R1 600 000. And set up or update My Health Details on nav» Wellness at least once a year. And pay your monthly premiums from your RMB Private Bank Fusion Account, RMB Private Bank Current Account or RMB Private Bank Single Facility.</p> <p><i>Qualifying FNB Life Policies include Life Cover, Critical Illness Cover, Disability Cover and Dynamic Life» Home. All qualifying policies will count towards the minimum cover amount. Only Life Insurance products where FirstRand Life Assurance is the insurer are eligible for eBucks.</i></p>	1 000
<p>Have an FNB Funeral Plan and/or have an FNB Group Funeral Plan with at least 2 additional lives, 18 years and older, covered. And pay your monthly premiums from your FNB Fusion Account, FNB Current Account or FNB Single Facility.</p> <p><i>Cover for the Policyholder and Children under the age of 18 do not count towards the number of lives covered. With FNB Group Funeral Plan cover, you can cover your domestic worker, gardener, au pair, nanny, caregiver or driver. You can find Group Funeral Plan under the 'insure' tab and then 'Domestic helper' Only Funeral products where FirstRand Life Assurance is the insurer are eligible for eBucks</i></p>	500
<p>Have an FNB Health Cash Plan with a minimum cover* of R2 000 per day. And pay your monthly premiums from your RMB Private Bank Fusion Account, RMB Private Bank Current Account or RMB Private Bank Single Facility.</p> <p><i>*Cover for the Plan Holder will only be considered towards minimum cover. Only Health Cash products where FirstRand Life Assurance is the insurer are eligible for eBucks</i></p>	500

# HOW TO MOVE UP REWARD LEVELS

## OFFSHORE BANKING

BANKING BEHAVIOUR	POINTS YOU CAN COLLECT
Have an FNB Global Account with the required minimum monthly balance of 3 500 (AUD, EUR, GBP, CAD, USD) or 250 000 (INR)	1 000
Fund your FNB Global Account(s) from your Fusion or Current Account to the value of R18 000 over the last 3 months.	
R18 000 - R89 999	500
R90 000 or more	1 500
Have an FNB Channel Islands Fixed Deposit Account and maintain a minimum monthly balance of 25 000 euros, British pounds or American dollars	5 000
Have an FNB Channel Islands Current, Call or 32 Day Notice Account and maintain a minimum monthly balance of at least 5 000 or more euros, British pounds or American dollars.	
5 000 - 14 999	2 000
15 000 - 24 999	3 000
25 000 or more	4 000



# HOW TO MOVE UP REWARD LEVELS

## FAMILY BANKING

BANKING BEHAVIOUR	POINTS YOU CAN COLLECT
Have your Will drafted and signed with FNB as your executor and keep your signed Will in FNB's custody. The signature date must not be older than 5 years	500
Confirm that you have a spouse or life partner who also has an active RMB Private Bank account. Add them as a spouse under the 'My family' tab on the RMB Private Bank App or speak to your banker.	1 000
Have an active linked FNBy transactional account OR Have a linked Savings account (Savings and investments accounts for children under 18) with a balance that grows by R400 per month.	1 000
<i>Only applicable for children under 18 years of age. Should your monthly withdrawals from your linked FNBy Account(s) exceed the value of your monthly deposits, there will be no growth on your linked FNBy Account(s).</i>	
Have an FNB Life Simplified, Life Customised or Dynamic Life» Home Policy with a minimum combined cover of R1 600 000. And draft a Will with FNB as your executor. And have your signed Will with a signature date no older than five years kept in FNB's custody.	1 000
<i>Qualifying RMB Private Bank Life Policies include Life Cover, Critical Illness Cover, Disability Cover and Dynamic Life» Home. All qualifying policies will count towards the minimum cover amount. Only Life Insurance products where FirstRand Life Assurance is the insurer are eligible for eBucks.</i>	

SECTION 7

**FNB CONNECT  
REWARDS**





# FNB CONNECT REWARDS

Get rewarded with up to 1GB data, 30 voice minutes & 30 SMSs every month on your FNB Connect SIM when you qualify for eBucks Rewards. Plus get rewarded with extra up to 1GB data every month when you spend\* R100 or more on your FNB Connect SIM card and qualify for eBucks Rewards at the time that you spend.

If you join RMB Private Bank on or before 30 June 2022 and activated your FNB Connect SIM on or before 30 June 2022, you can get up to 2GB, 30 voice minutes and 30 SMSs each month when you meet the following criteria:

- Have an active FNB Connect SIM Card  
Qualify for eBucks Rewards (see qualifying criteria under 'How to qualify')

REWARD LEVEL	Monthly Voice Reward (minutes)	Monthly Data Reward	Monthly SMS Reward	Plus an extra data reward when you spend R100 (including monthly subscriptions, bundles & airtime)
1	30	200 MB	30	200 MB
2	30	400 MB	30	400 MB
3	30	600 MB	30	600 MB
4	30	800 MB	30	800 MB
5	30	1 000 MB	30	1 000 MB

*Spend is defined as all purchases and/or fees charged to the customers FNB Connect SIM card account, namely, SIM card subscription fees, recharge fees and purchases, SIM and Connection fees, Call Line Identify (CLI) fees and itemised billing fees. All Prepaid, Top Up & Post-Paid Plans (including To Up Go) that are in use and that were sold with smartphone devices, their device bundle subscription is included in the spend calculation.*

*All device purchases and/or fees charged to the customers that relate to a device only are excluded and all penalty fees are excluded from this spend calculation. Please be advised that extra data rewards are subject to successful debit orders checks and there may be an allocation delay based on debit order processing.*

*This is not meant to be a comprehensive guide to the eBucks Rewards Programme earn rules. Please visit [eBucks.com](https://eBucks.com) for the complete earn rules.*

# FNB CONNECT REWARDS

If you join RMB Private Bank on or after 1 July 2022:  
 To welcome you to FNB Connect, you will receive a once-off 1GB data, 30 voice minutes and 30 SMSs within 5 working days of activating your FNB Connect SIM card. To qualify for this, you must:

- Have an active FNB Connect SIM Card
- Ensure all FirstRand Bank accounts are active and in good standing
- Plus if you join RMB Private Bank on or after 1 July 2022 you will qualify for 500MB, 30 voice minutes and 30 SMS's for the first two months by meeting the following criteria only ie

Thereafter, you will need to have a network active FNB Connect SIM Card and qualify for eBucks in order to get your FNB Connect reward every month.

	Activation reward	New FNB Customer whom join after 01 July 2022 (max 2 allocations)	Monthly reward	Extra Data Reward (Qualified for eBucks)	Extra Data Seniors (Customers 60 and above)	Extra Data Did not qualify for eBucks (max 3 per customer)
<b>Voice (min)</b>	30	30	30			
<b>Data (MB)</b>	1 000	1 000	Based on eBucks Reward Level	Based on eBucks Reward Level	1 000	200
<b>SMSs</b>	30	30	30	30	30	30

*Spend is defined as all purchases and/or fees charged to the customers FNB Connect SIM card account, namely, SIM card subscription fees, recharge fees and purchases, SIM and Connection fees, Call Line Identify (CLI) fees and itemised billing fees. All Prepaid, Top Up & Post-Paid Plans (including To Up Go) that are in use and that were sold with smartphone devices, their device bundle subscription is included in the spend calculation.*

*All device purchases and/or fees charged to the customers that relate to a device only are excluded and all penalty fees are excluded from this spend calculation. Please be advised that extra data rewards are subject to successful debit orders checks and there may be an allocation delay based on debit order processing.*

*Terms, conditions and earn rules apply. This is not meant to be a comprehensive guide to the eBucks Rewards programme earn rules. Please visit eBucks.com for the complete earn rules.*



SECTION 8

**AIRPORT LOUNGE  
ACCESS**





# AIRPORT LOUNGE ACCESS

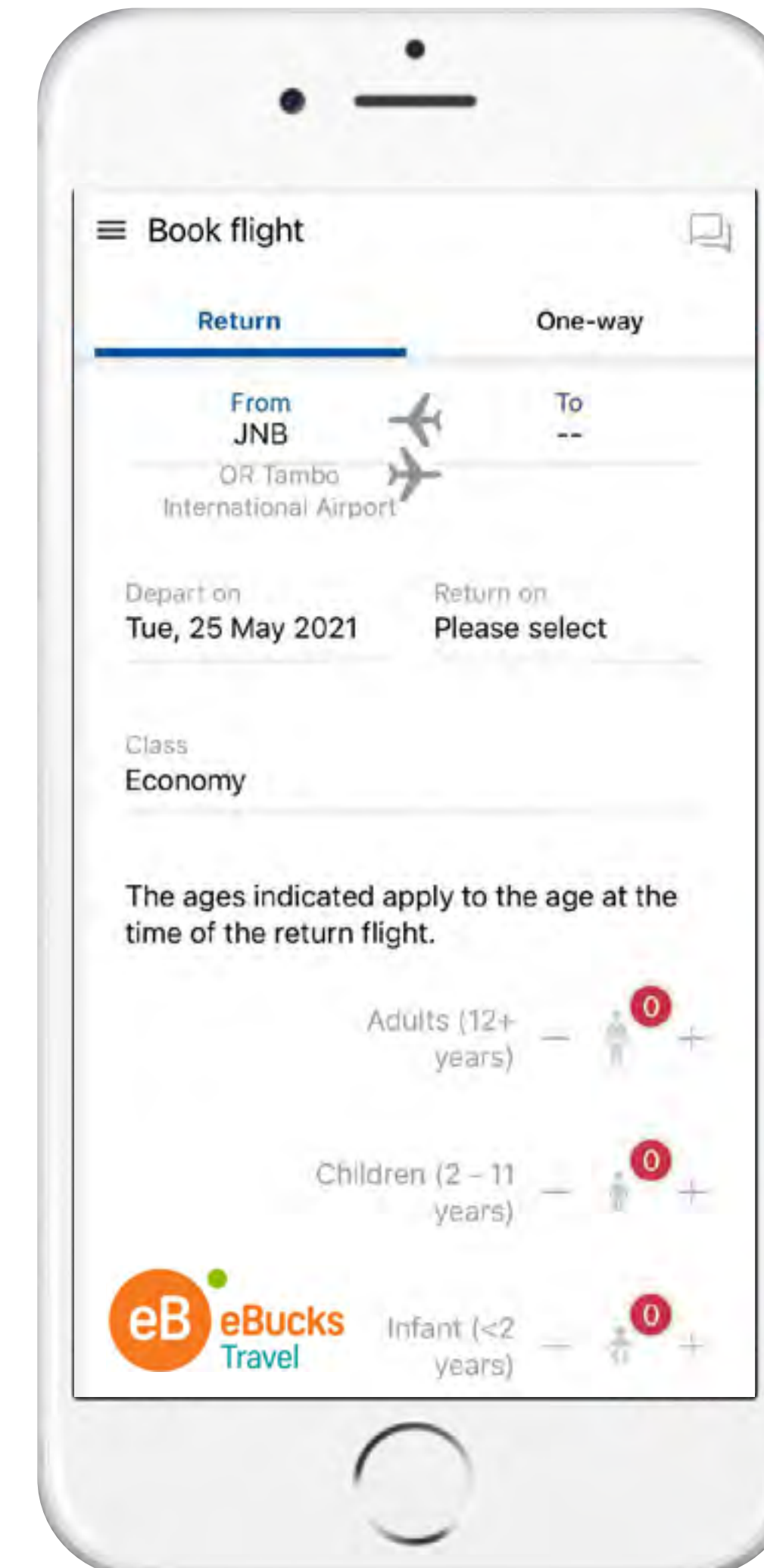
As an RMB Private Bank Account holder, you can enjoy access to the luxurious SLOW and **Selected Bidvest Premier Lounges**.

Make a flight booking for you or your family using eBucks Travel and earn bonus Airport Lounge visits.

Go to the eBucks tab on the RMB Private Bank App to see how many Airport Lounge visits you have available. To access a lounge simply generate a QR code on the RMB Private Bank App and scan it at the lounge entrance or swipe your qualifying RMB Private Bank card.

Complimentary and Bonus visits will be allocated annually from 1 July to 30 June.

Complimentary and bonus Airport Lounge visits can now be used at all SLOW Lounges and SELECTED Bidvest Premier Lounges, where a SLOW Lounge is not available.





# AIRPORT LOUNGE ACCESS

All entries into the Lounges are charged for.

Your fee will only be reversed if you meet the following criteria:

QUALIFYING CARDS	QUALIFYING CRITERIA PER REWARD LEVEL	COMPLIMENTARY* ENTRIES PER ANNUM	BONUS* ENTRIES UNLOCKED WHEN USING EBUCKS TRAVEL TO MAKE A FLIGHT BOOKING	FEE PER ADDITIONAL VISIT OR WHEN QUALIFYING CRITERIA ARE NOT MET	
				Domestic	International
RMB Private Bank Fusion Card <b>OR</b> RMB Private Bank Credit Card <b>OR</b> RMB Private Bank Debit Card	eBucks reward level 1	0			
RMB Private Bank Credit Card <b>OR</b> RMB Private Bank Fusion Card <b>OR</b> RMB Private Bank Credit Card <b>AND</b> RMB Private Bank Debit Card	eBucks reward level 2	2			
	eBucks reward level 3	8	24 per annum	R250 per person	R400 per person
	eBucks reward level 4	18			
	eBucks reward level 5	36			

For full Airport Lounge rules visit [rmbprivatebank.com](http://rmbprivatebank.com).

\* Complimentary visits are shared between SLOW Domestic Lounges, SLOW International and Bidvest Premier Lounges.

Terms, conditions and earn rules apply. This is not meant to be a comprehensive guide to the eBucks Rewards programme earn rules. Please visit [eBucks.com](http://eBucks.com) for the complete earn rules.

# AIRPORT LOUNGE ACCESS

- Guest entries are considered part of the cardholder's complimentary entries and will be deducted from the available complimentary entries
- Only your first guest and first child (between the age of 2 to 18 years) will benefit from your complimentary entries and you will be charged for every guest or child thereafter (applicable to reward levels 2 to 5)
- Children younger than 2 years old enter the lounges for free. These entries will not be deducted from your complimentary entries
- You are permitted to take a maximum of 2 (two) children into a Bidvest Premier Lounge per visit
- For full Airport Lounge rules visit [www.rmbprivatebank.com](http://www.rmbprivatebank.com)

## RULES

### FOR BONUS VISITS EARNED THROUGH eBUCKS TRAVEL BOOKINGS

- Complimentary Lounge visits received from your eBucks Travel flight booking will be added to your annual complimentary allocated visits as 'bonus visits'
- **Bonus visits are subject to General Lounge access rules, including but not limited to:**
  - Access to Domestic Lounges will be limited to 90 minutes before boarding time
  - Access is subject to availability, according to SLOW & Bidvest Premier Lounge capacity and lockdown safety rules
- The cardholder making the booking must be an RMB Private Bank Account holder and on a qualifying eBucks reward level in order to earn Bonus Visits for themselves and other travellers who are part of the travel booking
- You can use your complimentary visits at Bidvest Lounge only where there is no SLOW Lounge. Track your bonus visits under the Airport Lounges tab. Ts, Cs & Earn Rules apply
- The Bonus Visits will automatically be added onto your annual visits once your flight booking is made through eBucks Travel
- As an RMB Private Bank cardholder you can earn up to 24 bonus visits per annum, which are applicable to Domestic and International flight bookings
- Each traveller in the flight booking can earn Bonus Visits provided that the traveller's RMB Private Bank account is in good standing and they qualify for eBucks discount
- A child older than 2 years can earn a Bonus Visit if they hold an FNBy or FNBy Next account. They must be added to the Family Banking Profile of the parent/legal guardian who they are travelling with. To redeem bonus visits the parent/legal guardian travelling with the child needs to swipe their qualifying card or scan a QR code from their app



# AIRPORT LOUNGE ACCESS

- When the main account holder books a flight on eBucks Travel for themselves or their Life partner/ Spouse or a Travel Companion who meets the qualifying criteria, the Bonus Visit will be allocated to each cardholder's profile from their own allocation of visits for them to use in their own capacity. Children do not have a set allocation. They have the potential to earn up to 24 visits provided that the parent/legal guardian has available visits.
- Bonus visits can be used by swiping your qualifying bank card or by generating a QR code on the RMB Private Bank App and scanning it at the Lounge.
- Bonus visits earned by children will be added to profile of the parent who is travelling with the child and will show on that parent's banking app.
- When the cardholder accesses the Lounge, the Bonus Visits will be depleted first before the annual allocated visits
- Bonus visits are valid for use from 7 days before the flight date to 7 days after the flight date
- Unused Bonus visits will be reallocated to your pool of existing Bonus visits, which can be earned again with your next flight booking
- You can continue to get 10 complimentary visits to airport lounges worldwide via LoungeKey using your FNB Global Debit Card. Visit the RMB Private Bank App to open an FNB Global Account

SECTION 9

# UNLOCK AVIS CAR HIRE DISCOUNTS

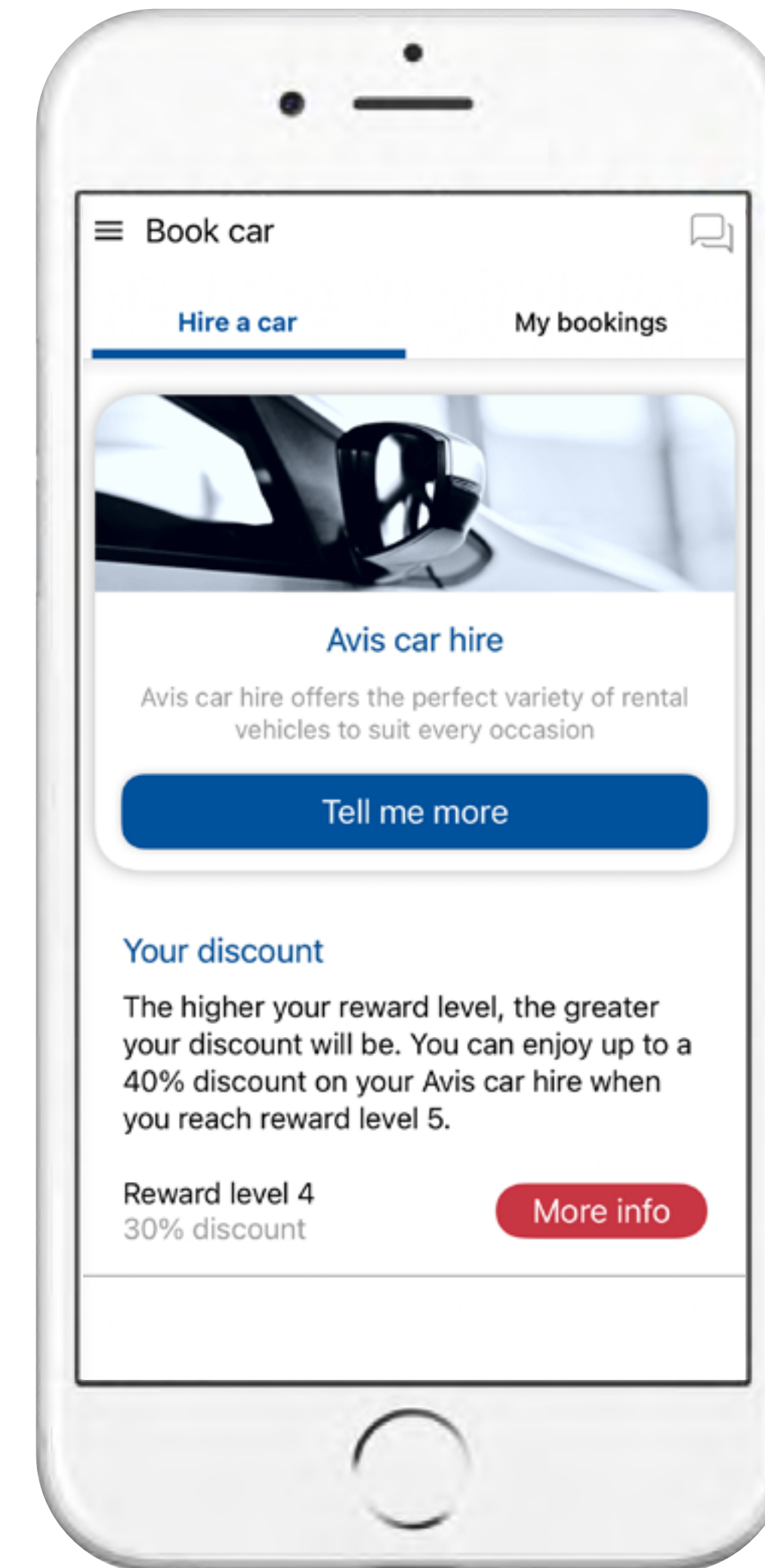




# UNLOCK AVIS CAR HIRE DISCOUNTS

Get up to 40% off Avis car hire when you book a flight on the RMB Private Bank App. It's the convenient and secure way to book flights and car hire.

Car hire bookings made on the eBucks Travel website will NO LONGER qualify for discounts.



# UNLOCK AVIS CAR HIRE DISCOUNTS

## QUALIFYING RULES FOR CAR HIRE DISCOUNTS

- You must book a domestic flight with eBucks Travel on the RMB Private Bank App to unlock a car hire discount
- You must be qualified for eBucks Rewards and eBucks Travel discounts at the time of booking your flight to unlock a car hire discount
- Your flight must first be booked on the App for your car hire discount to be unlocked. Once your car hire discount has been unlocked, you must book your discounted car hire on the App
- You unlock one discounted car hire per eBucks Travel flight booking reference (For example, if you book a one-way or a return flight, you will only unlock one car hire discount but may still hire other cars without discounts)
- A car hire discount can be unlocked with either a non-discounted or discounted domestic flight booked on the App
- Your percentage discount on your car hire booking will be based on your eBucks reward level at the time of completing your car hire booking

## CAR HIRE DISCOUNT ALLOCATIONS / UNLOCKED BENEFITS

- Each qualifying eBucks member will have 8 discounted car hire allocations per financial year (1 July -30 June)
- Your unlocked car hire discount needs to be booked within 7 days of your last flight date to avoid the expiry of the discount allocation. You do not need to book your car hire at the same time as you booked your flight
- If you cancel your car hire booking at least 4 hours before car collection, your unlocked benefit will be reversed back to your allocations which must be used within the same financial year (before 30 June)
- If you do not book your unlocked discount car rental within 7 days after your last flight date, it will be reversed back into your car hire discount allocation
- If you have any unused unlocked car hire discounts by 30 June each year, all existing unlocked discounts will be valid for 7 days from your last flight booking it was unlocked against



# UNLOCK AVIS CAR HIRE DISCOUNTS

## CHANGES / CANCELLATIONS

- If you change your car hire booking before collection of the vehicle through eBucks Travel (either upgrading your vehicle or extending your car hire dates), additional discounts will not apply, but you can still use your eBucks as payment
- After vehicle collection, all changes happen directly with Avis and additional charges are handled by Avis directly





SECTION 10

**EARN YOUR  
FUSION OR  
CURRENT  
ACCOUNT  
FEE BACK**





# EARN YOUR FUSION OR CURRENT ACCOUNT FEE BACK

Earn up to 100% of your monthly RMB Private Bank Fusion Account or RMB Private Bank Current Account fee back when you meet the below rules and requirements.

Earn up to 100% of your monthly RMB Private Bank Fusion Account and RMB Private Bank Current Account fee back in eBucks, depending on your reward level. You need to have a minimum of R1 000 000 in a Savings and Investments account(s) Channel Islands Investment account(s) with at least R250 000 invested in a qualifying account (Segregated Portfolios, Investment Account, Tax-Free Shares, Endowment, Pension and Preservation Account, and Retirement Annuity).

REWARD LEVEL	INVESTMENT AMOUNT	PERCENTAGE OF YOUR FEES PAID BACK IN eBUCKS
1		10%
2		20%
3	R1 000 000 in Savings and Investments with at least R250 000 invested in qualifying account (listed above)	50%
4		75%
5		100%

For example, as an RMB Private Bank Account holder (who is on reward level 5) and has an FNB Money Maximiser Account with R750 000 invested and an FNB Retirement Annuity with R250 000 invested (total investment is R1 000 000) you will get 100% of your monthly account fee back in eBucks.



# SECTION 8

# TERMS, CONDITIONS AND EARN RULES





# TERMS, CONDITIONS AND EARN RULES

Your reward level is calculated around the 8th of each month, based on the number of points you've collected from RMB Private Bank in the previous month for your banking behaviour.

Go to the **RMB Private Bank App > eBucks > Earn > Track my rewards** to track your current and potential reward level on a daily basis.

**Important to note:** Rewards are calculated from the first to the last day of a calendar month. If a transaction is not processed by a merchant by the last day of the month, it will count towards the new month.

## QUALIFYING PURCHASES

- Qualifying purchases (i.e. spend on which you earn eBucks) excludes Cash@Till®, transfers, EFTs, debit orders, cash withdrawals, travellers' cheques, foreign exchange transactions and casino gambling transactions
- Qualifying purchases include in-store and online partner spend as well as Engen fuel and in-store purchases made using your RMB Private Bank Fusion Card, RMB Private Bank Credit Card and/or RMB Private Bank Debit card
- You don't earn eBucks on joint accounts or on FNB Money Market Transactor Accounts
- You don't earn eBucks on purchases where we believe that your behaviour was fraudulent, inappropriate, constituted misconduct or is considered as an abuse of the eBucks Rewards Programme

## QUALIFYING DEBIT TRANSACTIONS

- Qualifying debit transactions include cash withdrawals at ATM, Branch or Cash@Till™, cardless cash withdrawals, Debit card purchases, electronic and manual payments, eWallet and Money Transfer, internal and external debit orders, prepaid purchases (airtime, electricity and pay TV license) and LOTTO/Powerball purchases.
- Qualifying debit transactions exclude account fees and interest charges, ATM, Branch and eChannel transfers, Bank Your Change™ transfers, cash deposits at Branch and ATM and convenience and value-added services (electronic subscription services, balance alerts, payment notifications, card courier fee, Pay and Clear Now)

# TERMS, CONDITIONS AND EARN RULES

**“YOU CAN USE A COMBINATION OF eBUCKS & RANDS TO PAY FOR YOUR TRANSACTION AT ANY CLICKS STORE.”**

## IN-STORE EBUCKS PARTNER SPEND

- The amount on which you earn eBucks is limited to a total monthly Rand spend (on qualifying card swipes only) of R30 000 on your qualifying RMB Private Bank Fusion Card, RMB Private Bank Credit Card and/or RMB Private Bank Debit card
- You won't earn eBucks on partner spend above the R30 000 spend limit made using your RMB Private Bank Debit card
- Your RMB Private Bank Fusion Card/ RMB Private Bank Credit Card spend is considered first towards the spend limit
- Where you earn eBucks on qualifying earn category partner purchases from partners such as Checkers, Engen and Clicks, your in-store and online spend at these partners will not be included in your qualifying in-store and online partner spend

## ONLINE eBUCKS PARTNER SPEND

- The amount on which you earn eBucks is limited to a total monthly Rand spend (on qualifying online spend only) of R7 500 on your qualifying RMB Private Bank Fusion Card, RMB Private Bank Credit Card and/or RMB Private Bank Debit card
- You won't earn eBucks on online purchases above the R7 500 spend limit made using your RMB Private Bank Debit card
- Your RMB Private Bank Fusion Card/RMB Private Bank Credit Card spend is considered first towards the spend limit
- Where you earn eBucks on qualifying earn category partner purchases from partners such as Checkers, Engen and Clicks, your in-store and online spend at these partners will not be included in your qualifying in-store and online partner spend

## CLICKS SPEND

- Earn up to 15% back in eBucks when you shop at Clicks and pay with your qualifying RMB Private Bank Fusion Card, RMB Private Bank Credit Card and/or RMB Private Bank Debit card
- The amount on which you earn eBucks is limited to 20% of your total monthly qualifying RMB Private Bank Fusion Card, RMB Private Bank Credit Card and/or RMB Private Bank Debit card spend or a total Rand spend of R3 000 per month, whichever occurs first
- Your RMB Private Bank Fusion Card/RMB Private Bank Credit Card spend is considered first towards the spend limit
- You won't earn eBucks on purchases made using any payment method other than your qualifying RMB Private Bank Fusion Card, RMB Private Bank Credit Card and/or RMB Private Bank Debit card, including part payment using any other payment method
- Where you earn eBucks on qualifying Clicks purchases, you will then not earn additional rewards for the in-store and online partner spend categories on those qualifying Clicks purchases
- You can use a combination of eBucks & Rands to pay for your transaction at any Clicks store, however you can only pay in full with either eBucks or Rands for online Clicks purchases and cannot pay with a combination of both. You will still earn eBucks on the portion that was paid for in Rands



# TERMS, CONDITIONS AND EARN RULES

## CLICKS SENIORS “DOUBLE EBUCKS” RULES

- You will earn double eBucks and Clicks ClubCard points on all purchases every Wednesday when presenting your Clicks ClubCard card and using your qualifying RMB Private Bank cards to pay in store or by simply shopping online, where your Clicks ClubCard will automatically be linked to your online profile
- Your additional up to 15% double eBucks earn will be allocated together with your total Clicks earn for the month
- The amount on which you earn double eBucks is limited to 20% of your total monthly qualifying RMB Private Bank Fusion Card, RMB Private Bank Credit Card and/or RMB Private Bank Debit card spend (on qualifying Clicks purchases on Wednesdays only) or a total Rand spend of R2 500 per month, whichever occurs first
- Your RMB Private Bank Fusion Card/RMB Private Bank Credit Card spend is considered first towards the spend limit.
- Only eBucks and Clicks ClubCard customers over the age of 60 (i.e. “Senior” customers), qualify for double eBucks earn at Clicks
- Easy customers are excluded from the Clicks Seniors double eBucks offer
- Seniors will also receive a complimentary R10 voucher which will be loaded onto their ClubCard

# TERMS, CONDITIONS AND EARN RULES

## CHECKERS & SHOPRITE SPEND

- You will earn eBucks on purchases made using the Checkers App (Sixty60)
- The amount on which you earn eBucks is limited to 20% of your total monthly qualifying RMB Private Bank Fusion Card, RMB Private Bank Credit Card and/or RMB Private Bank Debit card spend or a total Rand spend (on Checkers and Shoprite in-store shopping only) of R10 000 per month, whichever occurs first
- Your RMB Private Bank Fusion Card/ RMB Private Bank Credit Card spend is considered first towards the spend limit
- If you haven't yet met the qualifying requirements, you'll earn 0.5% back in eBucks on in-store purchases made at Checkers & Shoprite using your RMB Private Bank Fusion Card, RMB Private Bank Credit Card or RMB Private Bank Debit card
- You won't earn eBucks on purchases made at MediRite Pharmacies, Money Markets, Computicket, Computicket-Travel and Cash@Till® withdrawals
- Where you earn eBucks on qualifying Shoprite Checkers purchases, you will then not earn additional rewards for general shopping purchases on those qualifying Shoprite Checkers purchases



# TERMS, CONDITIONS AND EARN RULES

## ENGEN SPEND

- Earn up to R4/litre back in eBucks for your fuel spend at Engen only, based on the price of Inland ULP 95. No earn will be awarded on fuel purchases at any other fuel retailers. You need to load your vehicle's\* details on the RMB Private Bank App > nav-igate life > Car > Add Vehicle and have accept the nav>>Car terms of use, in order to earn eBucks for your Engen fuel spend
- If your vehicle is financed with WesBank (and affiliates) and/or Toyota Financial Services and/or Volkswagen Financial Services, your vehicle will be auto uploaded into the nav» Car. If it is your first time or recently purchased a new car, accept the terms of use and view your vehicle in 'My Garage'
- If your vehicle is not financed through WesBank (and affiliates) and/or Toyota Financial Services and/or Volkswagen Financial Services, you will have to access nav» Car, accept the terms of use and load your car manually under 'My Garage'
- You will only need to accept the nav» Car terms of use once, even if you purchase a new car, you will not need to accept the terms of use again, but you are required to view your new vehicle in 'My Garage'
- The amount on which you earn eBucks is limited to 20% of your total monthly qualifying RMB Private Bank Fusion Card, RMB Private Bank Credit Card and/or RMB Private Bank Debit card spend or a total Rand spend (on Engen fuel) of R2 500 per month, whichever occurs first
- You can fill up at any domestic Engen fuel station, but you must pay for your Engen fuel at the Engen forecourt. You won't earn eBucks if you pay at the Quick Shop at the Engen fuel station
- An RMB Private Bank Linked Petro Card will also qualify to earn eBucks when you fill up at any Engen fuel station
- You will not earn eBucks back on any fuel purchases made on an RMB Private Bank standalone Petro Card
- You will not earn eBucks on Engen fuel spend above the R2 500 spend limit made using your RMB Private Bank Fusion Card, RMB Private Bank Credit Card and/or your RMB Private Bank Debit card. Your RMB Private Bank Fusion or Credit Card spend is considered first towards the spend limit
- Qualifying customers earning eBucks on Engen fuel purchases will not earn additional rewards for general shopping purchases on fuel purchases. Purchases from Engen Quick shops will qualify as general shopping purchases and not as fuel purchases
- If your fuel earn isn't correctly reflecting your fuel spend at Engen using your RMB Private Bank Fusion Card, Credit Card and/or Debit card then please call us on 087 320 3200. Please keep the date of the transaction and a copy of your receipt on hand
- If you are over the age of 60, you are exempt from this rule

*\* A vehicle excludes bicycles, agricultural machinery, commercial vehicles (weighing 3 500kg or more), golf carts, industrial equipment, air transport, medical equipment, commercial equipment, household appliances, IT equipment and office equipment.*

*Terms, conditions and earn rules apply. This is not meant to be a comprehensive guide to the eBucks Rewards programme earn rules. Please visit eBucks.com for the complete earn rules.*

# TERMS, CONDITIONS AND EARN RULES

This reward applies once a quarter in addition to your normal earn of up to R4 per litre every month for fuel purchases at Engen.

## DOUBLE UP ON FUEL EARN

This reward applies once a quarter in addition to your normal earn of up to R4 per litre every month for fuel purchases at Engen. The qualifying requirements that need to be met for each month of the quarter are:

- Have an active Vehicle Finance Agreement (“VAF”) with WesBank, Toyota Financial Services and/or Volkswagen Financial Services\* (and their affiliates)
- Have your financed vehicle loaded on nav» Car and view your loaded vehicle in ‘My Garage’. If your vehicle is financed with WesBank and/or Toyota Financial Services and/or Volkswagen Financial Services (and their affiliates), your vehicle will be auto uploaded into the nav» Car. If it is your first time or you recently purchased a new car, accept the terms of use and view your vehicle in ‘My Garage’. You will only need to accept the nav»>Car terms of use once, even if you purchase a new car or the vehicle’s balloon amount is refinanced, you will not need to accept the terms of use again but you are required to view your new vehicle in ‘My Garage’
- Have 100% of your fuel spend at Engen fuel stations for the quarter. If you buy fuel from any other fuel retailer using your RMB Private Bank Fusion Card, RMB Private Bank Credit Card and/or RMB Private Bank Debit card, you will not be eligible to earn the Double Up on Fuel reward

Meet all 3 of the [HYPERLINK “https://www.ebucks.com/web/myebucks/engenDoubleUp.do”](https://www.ebucks.com/web/myebucks/engenDoubleUp.do) qualifying requirements and earn an additional up to R4 per litre back in eBucks on your total Engen earn for the quarter, giving you up to R8 per litre back in eBucks

You must have an active VFA from the first day up to, and including, the last day of all 3 months of the quarter to qualify for Double Up on Fuel earn Rewards. If you sell and/ or settle your VAF during any month of the quarter, you will not qualify for Double Up Fuel reward



# TERMS, CONDITIONS AND EARN RULES

- You still need to meet the Engen earn rules as well as the abovementioned qualification requirements to earn Double Up on Fuel earn Reward
- Quarters will run from 1 July to 30 September (Q1); 1 October to 31 December (Q2); 1 January to 31 March (Q3) and 1 April to 30 June (Q4)
- In the event that new VAF is opened during any of the respective quarters, the reward will be pro-rated
- The additional eBucks earn for the Double up on Fuel earn rewards will be allocated at the end of each quarter
- \*You will not be eligible to earn Double Up on Fuel rewards if your WesBank, Toyota Financial Services and/or Volkswagen Financial Services account is not in good standing

#### Examples:

- Mr A has an active VFA from 1 January up to and including 31 March, so Mr A qualifies for Double Up Fuel earn
- Mr B has active VAF from 1 January, but he sells his car and settles his VAF on 20 March. Mr B will not qualify for Double Up Fuel earn as he has not had active VAF from the first to the last day of all 3 months of the quarter

# TERMS, CONDITIONS AND EARN RULES

## STREAMING SERVICES - NETFLIX AND SPOTIFY®

- Earn up to 40% back in eBucks on your monthly Netflix and Spotify® subscription fee when you pay with your qualifying RMB Private Bank Fusion Card, RMB Private Bank Credit Card and/or RMB Private Bank Debit card and:
  - You and your life partner/spouse are verified as a family and you both have an RMB Private Bank Fusion Account, RMB Private Bank Current account or RMB Private Bank Single Facility Account
- OR
- You have an active FNBy\* account linked to your profile.
- Even if you are paying your Netflix subscription in US Dollars, you will still qualify for this offer, the monthly limit of R199 will still apply regardless of the exchange rate
- You do not need to be on a specific subscription to qualify, however the maximum amount on which your Streaming Services earn will be determined will be limited to R59.99 or R99.99 depending on which plan you choose for Spotify® and R199 for Netflix.

**“EVEN IF YOU ARE PAYING YOUR NETFLIX  
SUBSCRIPTION IN US DOLLARS, YOU WILL  
STILL QUALIFY FOR THIS OFFER”**



# TERMS, CONDITIONS AND EARN RULES

## NEW - GuardMe

Meet the standard qualifying criteria for eBucks Rewards. You can earn up to 100% of your monthly GuardMe subscription fees back in eBucks every month based on your reward level:

**Level 1:** 0%

**Level 2:** 10%

**Level 3:** 20%

**Level 4:** 50%

**Level 5:** 100%

You are only able to earn up to 100% of the monthly subscription fee back in eBucks for a maximum of 6 subscriptions,

You will need to subscribe on the RMB Private Bank App to access GuardMe at a subscription fee of R19.90 per month, per member.

# TERMS, CONDITIONS AND EARN RULES

## iSTORE

- Earn up to 15% back in eBucks when you shop instore and online at iStore and pay with your qualifying RMB Private Bank Card, RMB Private Bank Credit Card and/ or RMB Private Bank Debit card
- The amount on which you earn eBucks is limited to a total Rand spend of R30 000 per year, being 1 July – 30 Jun
- Your RMB Private Bank Card/RMB Private Bank Credit Card spend is considered first towards the spend limit
- You won't earn eBucks on purchases made using any payment method other than your qualifying RMB Private Bank Card, RMB Private Bank Credit Card and/ or RMB Private Bank Debit card, including part payment using any other payment method
- You will only earn eBucks on devices purchased from iStore. You won't earn eBucks on any contracts taken out from iStore
- You can use a combination of eBucks and Rands to pay for your transaction at any iStore
- If you haven't yet met the qualifying requirements, you'll earn 0.5% back in eBucks on purchases made at iStore using your RMB Private Bank Card, RMB Private Bank Credit Card or RMB Private Bank Debit card



# TERMS, CONDITIONS AND EARN RULES

## GLOBAL DEBIT CARD

- Earn up to 4% back in eBucks on your FNB Global Debit Card purchases
- The amount on which you earn eBucks is limited to a monthly qualifying rand spend of R25 000. Thereafter, you'll earn eBucks on in-store shopping and online purchases made using your FNB Global Debit Card at a flat rate of 0.5%
- Monthly FNB Global Debit Card purchases will be converted to a Rand-equivalent based on the average exchange rate over that period, as calculated by FNB Foreign Exchange

## FNB LIFE INSURANCE: PROTECT SERIES

- Earn up to 15% back in eBucks on your FNB Life Protect Series products
- You will earn eBucks back on premiums for the following cover: FNB Funeral plan, Group Funeral Plan and FNB Health Cash plan
- The amount on which you earn eBucks is limited to a total monthly premium spend of R7 000
- The monthly premiums on your qualifying FNB Life Protect Series products, must be paid on time from your RMB Private Bank Fusion Account or RMB Private Bank Current account. You won't earn eBucks for any month where premiums weren't paid, either because you didn't make payment that month, or because FNB Life chose to waive your premium that month for any reason
- The percentage earned back in eBucks is calculated on the sum total of all your monthly premiums for all your qualifying FNB Life Protect Series products. Your participation in the eBucks programme allows us to better assess your risk, enabling you to earn back a percentage of your premium in the form of eBucks and/or collect points towards your rewards level
- In the case of an FNB Life Protect Series product, only the payer of the premiums will earn eBucks, other lives insured and/or beneficiaries named in the policy won't earn eBucks
- These rules apply automatically upon you qualifying for eBucks Rewards

# TERMS, CONDITIONS AND EARN RULES

## FNB LIFE INSURANCE: LIFE CUSTOMISED

- Earn up to 40% back in eBucks on your FNB Life Customised and Dynamic Life» Home premiums every month
- You will earn eBucks back on premiums for the following cover: Life Cover, Critical Illness Cover, Permanent Disability Cover, Income Protection, Dynamic Life» Home and Family Funeral
- If you have Life Cover, you must have chosen a beneficiary and have provided their valid ID details and contact number. If you wish to formally choose your estate/trust as a beneficiary, then you need to contact FNB Life. If you do not contact FNB Life your policy will not qualify for eBucks. For your Dynamic Life» Home Policy, you can also choose FNB as a qualifying beneficiary
- The amount on which you earn eBucks is limited to a total monthly premium spend of R7 000
- The monthly premiums on your qualifying FNB Life Customised or Dynamic Life» Home products must be paid on time from your RMB Private Bank Fusion Account or RMB Private Bank Current Account. You won't earn eBucks for any month where premiums weren't paid, either because you didn't make payment that month, or because FNB Life chose to waive your premium that month for any reason
- The percentage earned back in eBucks is calculated on the sum total of all your monthly premiums for all your qualifying FNB Life Customised or Dynamic Life» Home policies. Your participation in the eBucks programme allows us to better assess your risk, enabling you to earn back a percentage of your premium in the form of eBucks and/or collect points towards your rewards level
- In the case of an FNB Life Customised or Dynamic Life» Home Policy, only the payer of the premiums will earn eBucks, other lives insured and/or beneficiaries named in the policy won't earn eBucks
- These rules apply automatically upon you qualifying for eBucks Reward



# TERMS, CONDITIONS AND EARN RULES

## FNB LIFE INSURANCE: LIFE SIMPLIFIED

- Earn up to 25% back in eBucks on your FNB Life Simplified premiums every month

- You will earn eBucks back on premiums for the following cover: Life Cover and Family Funeral

If you have Life Cover, you must have a chosen beneficiary and have provided their valid ID and contact number. If you wish to formally choose your estate/trust as a beneficiary, then you need to contact FNB Life. If you do not contact FNB Life, your policy will not qualify for eBucks

- The amount on which you earn eBucks is limited to a total monthly premium spend of R1 000
- The monthly premiums on your qualifying FNB Life Simplified products must be paid on time from your RMB Private Bank Fusion or RMB Private Bank Current Account. You won't earn eBucks for any month where premiums weren't paid, either because you didn't make payment that month, or because FNB Life chose to waive your premium that month for any reason

- The percentage earned back in eBucks is calculated based on your monthly premium for your qualifying FNB Life Simplified policy. Your participation in the eBucks programme allows us to better assess your risk, enabling you to earn back a percentage of your premium in the form of eBucks and/or collect points towards your rewards level
- In the case of an FNB Life Simplified Policy, only the payer of the premiums will earn eBucks; other lives insured and/or beneficiaries named in the policy won't earn eBucks
- These rules apply automatically upon you qualifying for eBucks Rewards

# TERMS, CONDITIONS AND EARN RULES

## FNB SHORT TERM INSURANCE: COMPREHENSIVE INSURANCE

- Earn up to 15% back in eBucks on your monthly premiums on your FNB Short Term Comprehensive Insurance products
- You will earn eBucks on premiums for the following covers: FNB Buildings Insurance, FNB Home Contents, FNB Portable Possessions and FNB Car Insurance
- The amount on which you earn the rebate on your premiums in eBucks is limited to a total monthly premium spend of R7 000
- Only products insured with FirstRand Short Term Insurance Limited are eligible for eBucks. Products offered via FNB Insurance Brokers or underwritten by other insurers will not qualify
- The monthly premiums on your qualifying FNB Short Term Comprehensive Insurance products, must be paid on time from one of your RMB Private Bank Accounts. You won't earn the rebate in eBucks for any month where premiums weren't paid, either because you didn't make payment that month, or because FNB Short Term chose to waive your premium that month for any reason
- The percentage of the rebate of premium in eBucks is calculated based on the sum total of all your monthly premiums for all your qualifying FNB Short Term Comprehensive Insurance products. Your participation in the eBucks programme allows us to better assess your risk, enabling you to earn back a percentage of your premium in the form of eBucks and/or collect reward level points towards your rewards level
- In the case of an FNB Short Term Comprehensive Insurance product, only the payer of the premiums will earn a rebate of premium in eBucks, other lives insured and/or beneficiaries named in the policy won't earn eBucks
- These rules apply automatically upon you qualifying for eBucks Rewards



# TERMS, CONDITIONS AND EARN RULES

## FNB FOREIGN EXCHANGE

- The eBucks you'll earn will be paid in the month after the transaction was done
- You'll only earn eBucks on transaction charges on FNB Foreign Exchange inward and outward payments in a foreign currency (not South African Rand)
- All FNB Foreign Exchange transactions must be done via the RMB Private Bank App or FNB Online Banking, except where you have a standing instruction with FNB Foreign Exchange to transact on your behalf
- You don't earn eBucks on foreign notes, travellers' cheques, foreign currency account (FCA) funding, customer foreign currency (CFC) account funding, cash passport, PayPal™, MoneyGram™ or any other foreign exchange products
- You also don't earn eBucks when you're transacting on a special discount, or when charges are eligible for rebating

## THINGS TO REMEMBER

- Good standing means that none of your accounts or credit agreements should be overdrawn, or be in arrears, or be in default, or be subject to any legal process with any FirstRand\* entity. Legal process means any legal proceedings in any court of law involving you and any of the FirstRand entities, including but not limited to: business rescue, collections, liquidation, administration and sequestration proceedings
- \*FirstRand means FirstRand Limited, FirstRand Bank Limited (which includes First National Bank, RMB Private Bank, WesBank and Rand Merchant Bank), FirstRand Investment Management Holding Limited (Ashburton), Direct Axis SA (Pty) Ltd, FirstRand Life Assurance Limited, each business unit, branch and/or representative office, any connected companies, subsidiary companies, its associates, cessionaries, delegates or successors in title and / or appointed third parties (like its authorised agents, advisors, partners **and contractors**)
- An account that's active means that there's monthly activity on the account or that the account is still being used for its original intended purpose



## RMB Private Bank

### Annual Pricing Guide 2022

From 1 July 2022



#### CONTACT US FOR MORE INFORMATION

For more information on our easy banking solutions:

#### PRIVATE BANKING

5 Merchant Place  
9 Fredman Drive  
Sandton 2196

PO Box 785611  
Sandton 2146  
South Africa

Suite  
Website

+27 87 575 9411  
[rmbprivatebank.com](http://rmbprivatebank.com)