





1 August 2023 to 31 July 2024



How eBucks works

Bank with FNB

For 23 years we've provided customers with eBucks rewards that can be used on eBucks.com and the FNB App or with our online or in-store partners.

No monthly subscription or joining fee

Your eBucks never expire

so you can use your eBucks to pay for your account fees or for something special Level up to reward level 5 to maximise

your eBucks rewards



How to qualify for eBucks



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(5)

Register for eBucks rewards on eBucks.com Hold an **active** qualifying business account

Have a minimum monthly **deposit*** of at least **R200 000** or have a minimum monthly deposit over the last six months

of R1 200 000

Ensure all FirstRand accounts are in **good standing****

Transact on your business account using the FNB App, FNB Online Business Banking or FNB Online Banking Enterprise™ at least once a month



Maximise your eBucks rewards



Transact with our partners and be rewarded



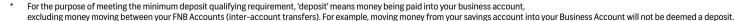
Pay with your **FNB Business Credit Card** or **Virtual Card** and move up
a reward level. You could also earn
additional eBucks with Smart Spend



Track your eBucks rewards on the FNB App or eBucks.com

Log in to your eBucks business account you can view your monthly eBucks reward progress

Follow these steps to track your rewards
FNB App > eBucks > Earn > Track my rewards



FirstRand Bank Accounts include but are not limited to FNB, WesBank, RMB Private Bank and Ashburton Accounts. These requirements may change from time to time. We'll let you know when they do. If you stop meeting any one of these requirements at any time, you won't qualify for eBucks rewards for Business for the month. An account that's active means that there's regular activity on the account or that the account is still being used for its original intended purpose. Good standing means that none of your accounts or credit agreements should be overdrawn, or be in arrears, or be in default, or be subject to any legal process with any FSR entity. Legal process means any legal proceedings in any court of law involving you and any of the FSR entities, including but not limited to business rescue, collections, liquidation, administration and sequestration proceedings FSR means FirstRand Limited, (Which includes First National Bank, RMB Private Bank, WesBank and Rand Merchant Bank), FirstRand Investment Management Holding Limited (Ashburton), Direct Axis SA (Pty) Ltd, FirstRand Life Assurance Limited, each business unit, branch and/or representative office, any connected companies, subsidiary companies, its associates, cessionaries, delegates or successors in title and / or appointedhird parties (like its authorised agents, advisors, partners and contractors). Accounts cannot be in excess for longer than 45 days.

*** Transactions include checking your balance, ordering a card, updating your limits, making a payment, transfer or purchase. Qualifying FNB Platinum Business Accounts include FNB Platinum Business Current Accounts, FNB Cashman Current Accounts, and FNB Islamic Platinum Business Current Accounts. If you have more than one of the above-mentioned Business Accounts, any deposit(s) made into the accounts will be considered towards the deposit amounts required for qualification.

Terms, conditions and earn rules apply. Certain benefits are dependent on your account and eBucks reward level. This is not meant to be a comprehensive guide to the eBucks Rewards Programme earn rules. Please visit eBucks.com for the complete earn rules.

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How eBucks works

Earn eBucks in so many ways



WORKSHOP17

Simply carry out your daily activities and watch your eBucks accumulate

Earn Up to R4/litre* back in eBucks for your fuel spend at Engen Earn 40% back in eBucks when you book hotdesks (day passes) and meeting rooms at Workshop17



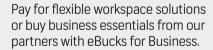
Receive up to 15% back in eBucks when you

- Shop at HP Store and Shoprite Checkers
- Buy prepaid airtime, data and electricity

Earn eBucks when the minimum monthly turnover requirements are met and settled into a qualifying FNB Platinum Business Account



Spend your eBucks and save





Receive up to 40% discounts at the eBucks Shop



Save when you pay using your eBucks with eBucks Travel

Book bus tickets, flight and car hire for your business trips on the FNB App and save when you pay using eBucks.



Move up reward levels

FNB offers a range of products and solutions to suit your business banking needs.

By integrating more of these solutions into your banking portfolio of products, you will move up reward levels, thereby maximising the amount of eBucks you can earn every month.



Your reward level is reviewed monthly, which means that you may be on a different reward level every month depending on your monthly banking behaviour.

Reward level	1	2	3	4	5
	Register and reach the qualifying requirements	Take up two additional products from the solution groups listed on the next 2 pages	Take up any product across three different solution groups listed on the next 2 pages	Take up any product across four different solution groups listed on the next 2 pages	Take up any product across five or more different solution groups listed on the next 2 pages



eBeBucks

Move up reward levels

Choose products from these solution groups to move up reward levels and maximise the number of eBucks you can earn every month.



1. Specialised products

- Have an FNB Business Global Account and maintain a minimum monthly balance of 50 000 Australian dollars, Euro, British pounds or US dollars in the account
- Have a 3PIM (3rd Party Investment Manager) structure with an average balance of R3 000 000 a month



4. Payments

- Have at least 6 debit orders.
- Make your payments and transfers with Online Banking Enterprise™
- Transact on FNB eWallet Pro



2. Business solutions

- Use Commercial Property Finance
- Have an active
 FNB Cashman Account



3. Receipts

- Have a minimum monthly turnover of R35 000 through an FNB Merchant Services device (SpeedPoint®, e-Commerce, SpeedeeQR™ or Speedee® devices). Payments must be settled into an FNB Platinum Business Account
- Have a FNB SmartBOX[™] or SmartTILL[™] and use it
- Make use of our FNB Integrated Payments and Receipt Solutions



5. Card

- Have an FNB Business Credit Card and spend at least R15 000 per month
- Use an FNB Virtual Card to spend at least R1 000 per month



6. FNB Connect

 Have an active FNB Connect SIM (Only available to Sole Proprietors)

eB eBucks

Move up reward levels



7. Fixed-term lending

- Have an FNB Business Loan of more than R100 000
- Have an FNB Agric Loan of more than R500 000



10. Short-term lending

- Have an FNB Overdraft and use R10 000 per month
- Have an FNB Agric Overdraft and use R10 000 per month
- Have an FNB Revolving Loan and use at least R10 000 per month



8. Long-term savings

- Have an FNB 32-Day Notice Account with an average monthly balance of R100 000
- Have an FNB Cash Intelligence Investment Account with an average monthly balance of R1 000 000
- Have an FNB Flexi Fixed Deposit Account with an average monthly balance of R100 000
- Have an FNB Islamic Term Deposit
 Account with an average monthly
 balance of R100 000
- Have an FNB Fixed Deposit Account with an average monthly balance of R100 000



9. Short-term savings

- Have an FNB Business Call or Money on Call Account with an average monthly balance of R100 000
- Have an FNB Islamic Savings Pocket with an average monthly balance of R100 000
- Have an FNB Islamic 48-hour Cash Accelerator Account with an average monthly balance of R100 000
- Have an FNB 48-hour Cash Accelerator Account with an average monthly balance of R100 000
- Have an FNB 7-day Notice Account with an average monthly balance of R100 000



How to earn eBucks

Earn eBucks by shopping at eBucks partners

Once you've registered for eBucks, you will earn eBucks by going about your regular shopping at a range of eBucks partners and paying with your qualifying FNB Card(s). The amount of eBucks you earn will be based on how much you spend at those partners as well as your eBucks reward level, which we determine based on your monthly banking behaviour.

Here are a few examples of what you will earn from various partners at each reward level.

For example, if you're at reward level 3, you'll earn 5% of your monthly Shoprite Checkers spend back in eBucks.

Reward level	1	2	3	4	5
Reward rates					
Engen fuel (rands/litre)	R0.10	R0.25	R0.75	R2	R4
Shoprite Checkers	1%	2.5%	5%	7.5%	15%
HP Store	1%	2.5%	5%	7.5%	15%
Prepaid electricity	1%	2.5%	5%	7.5%	15%
Prepaid airtime (all networks)	1%	2.5%	5%	7.5%	15%
Insurance solutions from FNB	1%	2.5%	5%	7.5%	15%
FNB Forex payments FNB App, online payment and standing orders	1%	2.5%	5%	7.5%	15%
Online payment transaction fees	1%	2.5%	5%	7.5%	15%
GuardMe subscription fee	0%	10%	20%	50%	100%
FNB Merchant Services turnover Earnings are based on a maximum Merchant Service turnover of R500 000 settled into FNB Platinum Business Account	0.01%	0.015%	0.02%	0.025%	0.04%
Workshop 17 You can earn 40% back on a maximum qualifying spend of R8 000 per month	40%	40%	40%	40%	40%

Terms, conditions and earn rules apply. Certain benefits are dependent on your account and eBucks reward level. This is not meant to be a comprehensive guide to the eBucks Rewards Programme earn rules. Please visit eBucks.com for the complete earn rules.

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Earn more eBucks with Smart Spend



You can earn additional eBucks when you use your qualifying FNB Platinum Business Card or FNB Pay during the month and reach certain spend amounts regardless of where you spend. This is what we call Smart Spend.

Smart Spend totals are cumulative.

The more you Smart Spend, the higher your reward. You can earn a maximum of eB20 000 (R2 000) within a month when you spend R100 000 or more. See examples in the table below

What you spend (in a calendar month)	Reward level						
Reward level	1	2	3	4	5		
Reward rates							
R10 000	eB 100 (R10)	eB 200 (R20)	eB 500 (R50)	eB 1 000 (R100)	eB 2 000 (R200)		
R20 000	eB 100 (R10)	eB 200 (R20)	eB 500 (R50)	eB 1 000 (R100)	eB 2 000 (R200)		
R30 000	eB 100 (R10)	eB 200 (R20)	eB 500 (R50)	eB 1 000 (R100)	eB 2 000 (R200)		
R40 000	eB 100 (R10)	eB 200 (R20)	eB 500 (R50)	eB 1 000 (R100)	eB 2 000 (R200)		
R100 000	eB 600 (R60)	eB 1 200 (R120)	eB 3 000 (R300)	eB 6 000 (R600)	eB 12 000 (R1 200)		
Maximum Smart Spend eBucks earn per month	= eB 1 000 (R100)	= eB 2 000 (R200)	= eB 5 000 (R500)	= eB 10 000 (R1 000)	= eB 20 000 (R2 000)		

If you spend at our reward partners (such as Shoprite Checkers and Engen), you will earn eBucks from our reward partners and eBucks for Smart Spend. Clients will earn additional Smart Spend on their credit card spend when it is greater than R750 000

Important note

- * Smart Spend is calculated from the first to the last day of a calendar month. If a transaction is not processed by a merchant by the last day of the month, it will count towards the new month, i.e. If you spend R1 000 at a store on the 30th of the month and the transaction is processed on the 2nd of the following month, then the R1 000 would count towards your Smart Spend for the new month.
- We calculate your Smart Spend rewards based on what you spent per month on a single FNB Account. If you spend on multiple business accounts and you reach the same spend amount on different accounts, you will only be allocated rewards based on the account that reaches the spend amount first.
- * If you have an FNB Platinum Business Debit Card only, then all spend will count towards Smart Spend. If you have an FNB Business Credit Card and an FNB Platinum Business Debit Card, then only the spend on your business credit card will count towards Smart Spend.

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SLOW Lounge access



SLOW Lounges create a valuable and enjoyable 'moment in time' between checking in and boarding, where the stress of traveling can be forgotten. SLOW allows you to make the most of that moment to work productively, enjoy a tasty snack or simply relax before a flight.

As an FNB Platinum Business Account holder, you receive **24 complimentary visits** to the luxurious SLOW Domestic lounges and SLOW International lounge regardless of your reward level. SLOW Domestic lounges are located in the domestic terminals of Lanseria, OR Tambo, King Shaka and Cape Town International Airports. SLOW International is located in the international terminal of OR Tambo International Airport.

To access a lounge simply swipe your qualifying card at the lounge entrance. All entries into the lounge are charged for. Your fee will only be reversed if you meet the following criteria

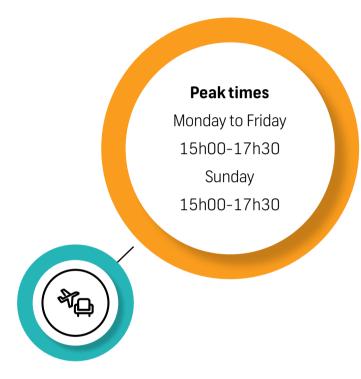
Qualifying cards	Qualifying criteria for complimentary entries	Complimentary SLOW Lounge entries per annum	Fee per additional visit or when qualifying criteria are not met	
			Domestic	International
FNB Platinum Business Debit Card	Have a monthly deposit of at least R100 000 into an FNB Platinum Business Debit Account or have deposits over six months totaling at least R600 000 into an FNB Platinum Business Debit Account	24	R300 per person	R480 per person
FNB Platinum Business Credit Card	Have an active FNB Business Platinum Credit Card in good standing*			

^{*} Good standing means that none of your FNB or FirstRand Bank accounts and credit agreements should be overdrawn, or be in arrears, or be in default, nor should the account holder be undergoing sequestration, or be subject to any legal process with FNB or FirstRand Bank as defined in our terms and conditions.

Terms, conditions and earn rules apply. Certain benefits are dependent on your account and eBucks reward level. This is not meant to be a comprehensive guide to the eBucks Rewards Programme earn rules. Please visit eBucks.com for the complete earn rules. **First National Bank** A division of FirstRand Bank Limited. An Authorised Financial Services and Credit Provider (NCRCP20).

Access rules

- Guest entries will be deducted from the cardholders visitsslow
- Only your first guest may enter at no charge and you will be charged for each guest or child thereafter
- Visits are allocated from 1 August to 31 July
- No complimentary guests will be allowed during peak times. A fee of R300 will be charged per guest (applicable to SLOW Domestic lounges only)
- All complimentary entries will be allocated at account level for the debit accounts and credit cards
- Complimentary entries are shared between SLOW Domestic lounges and the SLOW International lounge
- Children between the age of 2 to 18 years may access the lounges as guests, as per cardholders access criteria and fees
- Children younger than 2 years enter the lounges at no charge. These entries will not be deducted from the cardholders available complimentary visits





2023-2024

Fly LIFT Premium at 25% off

You can now **fly LIFT Premium at 25% off** when you **book your flight on eBucks Travel** on the FNB App, regardless of your eBucks reward level. LIFT Premium is a business class-inspired flight offering that provides extra legroom, priority boarding, premium onboard drinks and snacks, extra baggage allowance, and unlimited flights flexibility.

This discount is available for bookings made by 30 June 2024, for travel any time. The discount is limited to the first 1000 tickets each month. Once the 1 000 tickets have been reached, the price will adjust back to the LIFT published fare pricing on our platforms.

LIFT has also partnered with SLOW Lounge to allow all LIFT Premium customers to receive a complimentary visit to the SLOW Lounge for each ticket purchased. Kindly produce your LIFT Premium boarding pass upon arrival at the SLOW Lounge to gain access.

The 25% discount is deducted from the base fare and excludes taxes and VAT. The prices you see on eBucks Travel on the FNB App are already discounted.



You can now fly LIFT
Premium at 25% off when
you book your flight on
eBucks Travel on the FNB
App, regardless of your
eBucks reward level





eBeBucks

Terms, conditions and earn rules



If you have multiple FNB Business Current Accounts, you'll earn eBucks on the qualifying activities on all your accounts. However, you'll need to meet the requirements – in terms of qualification and earning eBucks – that are specific to the highest account you have (i.e. the account with the highest required deposit).

1. Qualifying spend

Qualifying spend (i.e. spend on which you earn eBucks) excludes EFTs, debit orders, cash withdrawals, travelers' cheques, foreign exchange transactions and casino and online gambling transactions.

2. Shoprite Checkers

You can earn up to 15% of your Shoprite Checkers spend back in eBucks.

The amount on which you earn eBucks is limited to a maximum qualifying spend of R15 000 at Shoprite Checkers per month.

You won't earn eBucks on purchases made at MediRite Pharmacies, Money Markets, Computicket, Computicket Travel and Cash@Till™ withdrawals.

If you haven't yet met the qualifying requirements, you'll still earn 0.5% back in eBucks on purchases made at Shoprite Checkers using your FNB Business Credit Card and/or FNB Platinum Business Debit Card.

3. HP Store

You can earn up to 15% of your HP Store spend back in eBucks. The amount on which you earn eBucks is limited to a maximum qualifying spend of R50 000 at HP Store per annum.

You won't earn eBucks on purchases made using eBucks or if you pay with a voucher or gift card.

These rules apply automatically upon you qualifying for eBucks rewards.

Terms, conditions and earn rules

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4. Fuel at Engen

You can earn up to R4/litre back in eBucks for your fuel spend at Engen, calculated based on the price of inland ULP 95. No earn will be awarded on fuel purchases at any other fuel stations.

The amount on which you earn eBucks is limited to a maximum qualifying spend of R5 000 on Engen fuel per month. You can fill up at any domestic Engen fuel station, but you must pay for your Engen fuel at the Engen forecourt. You won't earn eBucks if you pay for Engen fuel at Engen Quickshop. You will earn eBucks on all FNB Business Petro Cards linked to an FNB Business Credit Card.

You will not earn eBucks using an FNB Business Petrol Card linked to an FNB Business Debit Card, Fleet Cards and Lodge Cards.

5. Prepaid electricity and prepaid airtime

You can earn up to 15% back in eBucks on all networks' prepaid airtime and electricity bought via FNB's electronic banking channels

- FNB App download the app from your app store
- Online Banking for Business and FNB Online Banking Enterprise™
- Cellphone banking dial *130*321# (airtime*) or *120*321# (airtime* and electricity)

The amount on which you earn eBucks is limited to a total monthly spend (on qualifying prepaid electricity and prepaid airtime purchases only) of R1 000 on each.



Standard network rates apply.

Terms, conditions and earn rules

eB ≥

6. FNB Forex fees

You can earn up to 15% back on FNB Forex Payments (FNB App, online payment and standing orders.) The eBucks you earn will be paid in the month after the transaction was done.

All FNB Forex transactions must be done via the FNB App or online banking, except where you have a standing instruction with FNB Forex to transact on your behalf. You only earn eBucks on transaction charges on FNB Forex inward and outward payments in a foreign currency (not South African rand).

You don't earn eBucks on foreign notes, travellers' cheques, foreign currency account (FCA) funding, customer foreign currency (CFC) account funding, cash passport, PayPal™, MoneyGram™ or any other foreign exchange products. You also don't earn eBucks when you transact on a special discount or pensioner pricing.

7. Online payment transaction fees

You'll earn up to 15% back in eBucks on payment fee(s) when you make an online payment from your FNB Business Current Account to another FNB Account and the payment is made between the 6th and the 25th of the month. You won't earn eBucks on transaction fees for online payments made between your own FNB Accounts (i.e. transfers).

You won't earn eBucks on transaction fees for online payments made from an FNB Business Credit Card Account.

The amount on which you earn eBucks is limited to a maximum qualifying spend of R2 000 in online payment transaction fees.



eB eBucks

Terms, conditions and earn rules



You are only able to earn up to 100% of the monthly subscription fee back in eBucks for a maximum of 6 subscriptions.

You will need to subscribe on the FNB/RMB Private Bank App to access GuardMe at a subscription fee of R19.90 per month, per member.

FNB Business Accounts (excluding FNB Enterprise Accounts) can earn up to 100% back based on their reward level

- **Level 1** 0%
- Level 2 10%
- Level 3 20%
- Level 4 50%
- Level 5 100%



To earn eBucks on your FNB Merchant Services device turnover, you must have a minimum monthly turnover of R70 000 through an FNB Merchant Services device (including SpeedPoint®, e-Commerce, SpeedeeQR™ or Speedee® devices) and the payments made on the device must be settled into an FNB Platinum Business Account.

The amount on which you earn eBucks is limited to a maximum qualifying turnover of R500 000 per month on a FNB Merchant Services device.

You will earn on the highest threshold, based on your reward level.

Reward level	1	2	3	4	5
Thresholds					
R70 000	eB 70	eB 105	eB 140	eB 175	eB 280
R150 000	eB 150	eB 225	eB 300	eB 375	eB 600
R500 000	eB 500	eB 750	eB 1 000	eB 1 250	eB 2 000

Terms, conditions and earn rules



10. Insurance Solutions from FNB

The monthly premiums on your qualifying FNB Life policies (FNB Key Person Insurance, FNB Contingent Liability Insurance, FNB Buy or Sell Insurance and Group Funeral Plan) and FNB Short Term products must be paid on time from your FNB Business Current Account. You won't earn the rebate on your premiums in eBucks for any month where premiums weren't paid, either because you didn't make payment that month, or because FNB Insure chose to waive your premium that month for any reason.

The percentage of the rebate of premium in eBucks is calculated based on the sum total of your monthly premiums for all your qualifying FNB Insure policies. Your participation in the eBucks programme allows us to better assess your risk, enabling you to earn back a percentage of your premium in the form of eBucks and/or collect points toward your rewards level.

Only insurance products where FirstRand Life Assurance Limited or FirstRand Short Term Insurance Limited is the insurer are eligible for eBucks. In the case of an FNB Life policy or FNB Short Term policy, only the payer of the premiums will earn a rebate of premium in eBucks; lives assured and/or beneficiaries named in the policy won't earn eBucks. The amount on which you earn the rebate on your premiums in eBucks is limited to a total monthly premium spend of R7 000. These rules apply automatically upon you qualifying for eBucks rewards.





Terms, conditions and earn rules



11. Workshop17

To purchase credits on the Workshop17 website, you must be a registered Workshop17 user. eBucks may be used to purchase goods and services at Workshop17, including Stuff Credits, Printing Credits and Space Credits.

- Space Credits can be used to book workspaces such as meeting rooms
- Stuff Credits can be used to purchase food and beverages at Workshop17 café facilities
- Printing Credits can only be used for printing services.

eBucks can be spent both online and in–store at the following participating Workshop17 locations, excluding Mauritius

- Rosebank Firestation
- Rosebank The Bank
- Sandton West Street
- Gardens Kloof Street
- V&A Waterfront Watershed (excluding in–store payments using your eBucks Card at a payment terminal)
- Paarl Tabakhuis
- Newlands Cricket Ground

You can also earn 40% back on a maximum qualifying spend of R8 000 a month.

This 40% eBucks earn will be allocated upon the successful purchase of hotdesks (day passes) and/or meeting rooms using any qualifying FNB Business Card.

You will not earn eBucks on Space Credits, Stuff Credits or Printing Credits.

If you have a query regarding Workshop17's services, kindly contact each location directly, using the contact details published on the Workshop17 website. Workshop17 refund policy applies.

Alternatively, if your query is about eBucks, please call our contact centre on 087 320 3200.

2023-2024

Contact us

For more information please contact us on

087 320 3200

eBucks.com

FNB App



