

ESSENTIAL TRAVEL SAFETY TIPS

As limited air travel takes to the skies, we welcome eBucks travellers who might be preparing for essential travel. To avoid uncertainty, we've highlighted some important safety information that will help you along the way.



Travel permits

All travellers will need to have relevant permits and signed documents indicating your reasons for travel. Please refer to our FAQs for further information.



Arriving at an airport

You must arrive at least 2 hours prior to your domestic flight. Only travellers will be allowed to enter terminal airport buildings. Any person picking up or dropping off a passenger must remain outside.



Temperature screening

Contactless thermometers will be used for temperature screening at the terminal entrance. Any traveller with a temperature of 37.5°C and higher will be denied entry and taken for further screening.



Mask wearing

You will need to bring your own mask. No passengers will be allowed inside the terminal buildings without masks, which must cover your nose and mouth for the **entire duration of your journey**.



Social distancing at an airport

Floor markers will be in place throughout the airport to help maintain distance. This will include check-in counters, security checkpoints and airport lounges. You can also download WhatsApp boarding passes to avoid queues.



Seat allocation

As a policy, an airline may allocate window or aisle seats first. Some airlines may also allow you to book the middle seat next to you at an additional cost. Planes are allowed to fly at full capacity. Please visit each airline's site for their specific policies in this regard.



In-flight safety precautions

All commercial aircraft are fitted with high-efficiency particulate air (HEPA) filters. HEPA filters are manufactured to the same standard as those used in hospital operating theatres and industrial clean rooms, with the same efficacy of 99.97% in removing viruses.



In-flight catering and magazines

The in-flight food and drinks service is not allowed on airlines under current Covid-19 restrictions. Onboard magazines will also not be made available during the flight.