

TRAVEL SAFETY TIPS

As limited air travel takes to the skies, we welcome eBucks travellers who might be preparing for international. To avoid uncertainty, we've highlighted some important safety information that will help you along the way.



Covid-19 Test:

All international arrivals into South Africa (South Africans and foreign nationals) must present a valid certificate of a negative Covid-19 PCR test, obtained not more than 72 hours (3 days) from the time of departure from the country of origin to South Africa. The test must be conducted by a certified medical practitioner and the certificate must have the name and signature of the practitioner who conducted the test.

Failure to present a valid and negative test result will require you to quarantine at your own cost, until a repeat test can be conducted. South African residents do not require a 72-hour Covid-19 test prior to departing South Africa. At the airport, they will be screened and anyone exhibiting Covid-19 symptoms will be prohibited from boarding. Departing South Africans should also bring with them a completed exit screening questionnaire.



Arriving at the airport

You must arrive at least 2 hours prior to your domestic flight and 4 hours prior to your international flight. For international travel, travellers may use one of the 3 main airports; OR Tambo, King Shaka or Cape Town International Airport. Only travellers will be allowed to enter terminal airport buildings. Any person picking up or dropping off a passenger must remain outside.



Mask wearing

You will need to bring your own mask. No passengers will be allowed inside the terminal buildings without masks, which must cover your nose and mouth for the entire duration of your journey. When travelling abroad outside of South Africa, note that other countries may have specific mask requirements upon entry. In addition, please ensure that you maintain a social distance throughout the airport, at all times.



Covid-19 Alert Mobile App

All arriving passengers will be asked to download the Covid Alert South Africa mobile App. Information about the App can be found at sacoronavirus.co.za/covidalert.



Airport Lounges

The Bidvest Premier Domestic Lounges will begin opening their doors from 9 to 16 October 2020. For more information, such as new operating times, please visit bidvestlounge.co.za. Please note that the Bidvest Sky Lounge and the Bidvest International Lounges, located at OR Tambo International and Cape Town International Airports, as well as all SLOW Lounges will remain closed until further notice.



In-flight safety precautions

All commercial aircrafts are fitted with high-efficiency particulate air (HEPA) filters. HEPA filters are manufactured to the same standard as those used in hospital operating theatres and industrial clean rooms, with the same efficacy of 99.97% in removing viruses.



Covid-19 Restrictions

It is your responsibility to ensure that you meet all the travel requirements imposed by the South African government and all international destinations you book travel for. For more information please visit coronavirus.asata.co.za/level-1